



# EM Recovery NEWS FLASH

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## Diverse Array of Career Resources Help EM Contractor Employees Find New Work

**WASHINGTON, D.C.** – More than 1,640 former Office of Environmental Management (EM) contractor employees have received career and outplacement assistance through a program launched by EM early last year.

Under a contract with EM, [Professional Services of America, Inc. \(PSA\)](#) operates the Contractor Transition Service Program. Its services are available to contractor employees across the EM complex, including those who worked in the \$6 billion American Recovery and Reinvestment Act Program, which largely came to a close in September 2011.

In the past year, program staff contacted nearly 300 companies to request they partner with the program and connect workers with job vacancies. So far, the program has submitted almost 300 resumes from workers to potential employers. In all, program staff members have sent more than 10,000 emails and made nearly 600 phone calls to offer career and outplacement assistance.

More than 300 workers signed up for the program's webinars offering career and outplacement assistance. The program provides a wide variety of other services, from expert coaching on resume-writing, interviewing and networking to one-on-one counseling for setting career goals, managing stress and other goals. Employment information is tailored to site locations and workers are notified of employment matches and job fairs. Workers also can upload their resumes to PSA's website.

The program's website, [www.workforce.psa-inc.com](http://www.workforce.psa-inc.com), has received almost 4,800 hits. These virtual resources mirror the services of physical career centers located near large EM sites, where workers can receive face-to-face career planning and counseling.

One of the physical centers is located near the Savannah River Site (SRS) in South Carolina. The Transition Services Center near SRS is currently working with 500 clients, and workers have logged more than 1,900 cumulative visits at the center. Of those workers, 186 found new employment after using the center's broad career resources.

**Below:** Hanford Site contractor CH2M HILL Plateau Remediation Company sponsored a job fair with more than 120 employers in August 2011.



Above: The Transition Services Center in Aiken, S.C.

Right: Jim Hanna, senior vice president, Savannah River Nuclear Solutions (SRNS) corporate services, observes Bob Rhoden, SRNS manager, workforce planning and transition services, test the equipment in the computer room at the Transition Services Center in Aiken, S.C.



The center sends emails with job openings to workers daily. More than 570 people participated in workshops on topics ranging from job interview tips to resume building. Several employers, including Fluor Corp. and Los Alamos National Laboratory, hosted events at the center to discuss job opportunities with the workers.

Savannah River Nuclear Solutions (SRNS), the SRS management and operations contractor, manages the center. The SRNS center received the "2011 Innovation Award" from the National Association of Development Organizations Research Foundation. SRNS operates the center in partnership with the Lower Savannah Council of Governments Workforce Development.

PSA also received an award. The company's president and CEO, Judy K. Sheppard, was named the 2011 West Virginia State Small Business Person of the Year by the U.S. Small Business Administration.

In August 2011 in Washington state, Hanford Site contractor CH2M HILL Plateau Remediation Company sponsored a [job fair](#) with more than 120 employers. Over 1,000 employees attended the event.



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