

ADR Lunchtime Series



Guest Speaker: Jeff Thompson, PhD

Mediator &
Conflict Resolution & Crisis
Communication Specialist

TOPIC: Crisis Negotiation: Apply The Skills Used By Law Enforcement In Resolving Conflict Situations

Law enforcement, crisis/hostage negotiators, and other police personnel use highly effective communication and de-escalation techniques to help calm people in situations that are tending toward violence and harm. In the conflict resolution field, parties can become very emotional, and anger can quickly get out of control. During this presentation, participants will learn, and practice, specific skills that can easily be incorporated into one's conflict management practice.

NYPD Detective Jeff Thompson will discuss how crisis negotiators have de-escalated tense situations, demonstrated empathy, built rapport and trust, and successfully influenced others. Better understanding how to defuse highly emotional situations will help the participants become more sophisticated in resolving conflict situations.

Interagency ADR Working Group

The Interagency Alternative Dispute Resolution (ADR) Working Group was established by Presidential Memorandum dated May 1, 1998, to assist federal agencies in developing and implementing ADR programs. The Working Group's members are ADR professionals in agencies across the Federal Government. The President appointed the Attorney General as the leader of the Interagency Working Group. The Interagency ADR Working Group is the central forum and resource for information about the federal government's use of ADR. The working group advances the use of ADR through coordination of multi-agency initiatives, promotion of best practices and programs, and dissemination of policy and guidance.

The Office of Conflict Prevention and Resolution is the Department of Energy's representative on the Working Group and its Workplace Conflict Management Section. These ADR Lunchtime Series are hosted by DOE and coordinated by OCPD staff.

For more information, DOE staff and contractors should contact Pam Pontillo at Pamela.pontillo@hq.doe.gov or 202-586-4002.

Date: Tuesday, May 17, 2016

Time noon-1:30 pm Est

Location: U.S. Department of Energy

1000 Independence Ave, SW

Room GE-086

(Forrestal Main Auditorium)

Washington D.C. 20585

To Listen via Phone:

Call 650-479-3208,
access code 999 398 464
(press # for Attendee ID)

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MTID=e6cd89244fa0042bdbb7af7c235

3940c2 then click "Join Now" and

enter event password Adr1234

(case sensitive)

To Submit Questions:

Use online chat or email to
victor.voloshin@eeoc.gov