

HSS Visiting Speaker Program – July 16, 2008. Washington DC



“We have drawn on the Visiting Speaker Program for presentations by leaders from a variety of disciplines in business, organizational theory, performance management, sustainability, and organizational resilience.”

Glenn Podonsky - Chief Health, Safety and Security Officer

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“We believe sustainability and organizational resilience are both critical not only to our Department but to our nation’s future... What we believe we need to do -- is do more collaboration.”

Glenn Podonsky - Chief Health, Safety and Security Officer

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“What our Department (DOE) does directly contributes to the health of the nation... Without a strong management commitment to address sustainability issues, there would be a high risk that quality of work products and quality of services could not be sustained and, in fact, would decline.”

James A. Rispoli, P.E. – Assistant Secretary of Energy for Environmental Management

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“Sustainability, within industry – any industry, is a recognized business consideration – it has to be. It provides a management model that’s intended to allow an organization to systematically evaluate how it’s doing on achieving its mission, not only today but into the future. Sustainability is about responsible stewardship, good governance, and cooperative advantage.”

James A. Rispoli, P.E. – Assistant Secretary of Energy for Environmental Management

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Fiscal Sanity:

“Strategies we’ve been using to deal with problems aren’t up to the challenge. We’ve typically reorganized to deal with problems or we put them in a box...Reorganization is not really up to the task anymore. Pending financial liabilities are enormous...The old simple answers of cutting fraud and waste abuse will not cut it—the easy answer of saying economic growth will take us out of these problems are not going to cut it either.”

Jonathan D. Breul – Executive Director, IBM Center for The Business of Government

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Workforce:

“Public sector is far more demanding in terms of the skills and capability...there are uncommon technical capabilities that are needed.

For example, air traffic controllers take about 4 years to train...and these workers are leaving faster than they are coming on.

Making sure we have the right kind of people, doing the right job, at the right level of accountability all hinges on having a strong workforce in place.”

Jonathan D. Breul – Executive Director,
IBM Center for The Business of
Government

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Information Overload:

“Whole new world of information overload. Strategic analytics – use this data smartly, have foresight, know what are the scenarios and what are the predictors. Use the information to be better prepared for what happens next.

Information technology is changing our daily lives. Over the next decade, it will change the role of government.

Technology is shifting government’s focus from agencies and programs to services and results.

Expect Surprises – A government designed for efficient, routine operations is increasingly expected to deal with unexpected, non-routine events.”

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Governing without Boundaries:
“Huge challenge to use the wealth of information.
Collaboration and working outside organizational boundaries is clearly an imperative.
Too big a task for one agency –
Hierarchical bureaucratic model we’ve relied on in the past is not suitable for all the challenges we’re facing.
A lot of the big challenges we’re facing going forward require collaboration outside hierarchical boundary.”

Jonathan D. Breul – Executive Director, IBM Center for The Business of Government

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“The challenges facing government today are more complex, increasingly urgent and require new and diverse solutions. There is an inextricable link between technology and the solutions to the problems we are now facing.

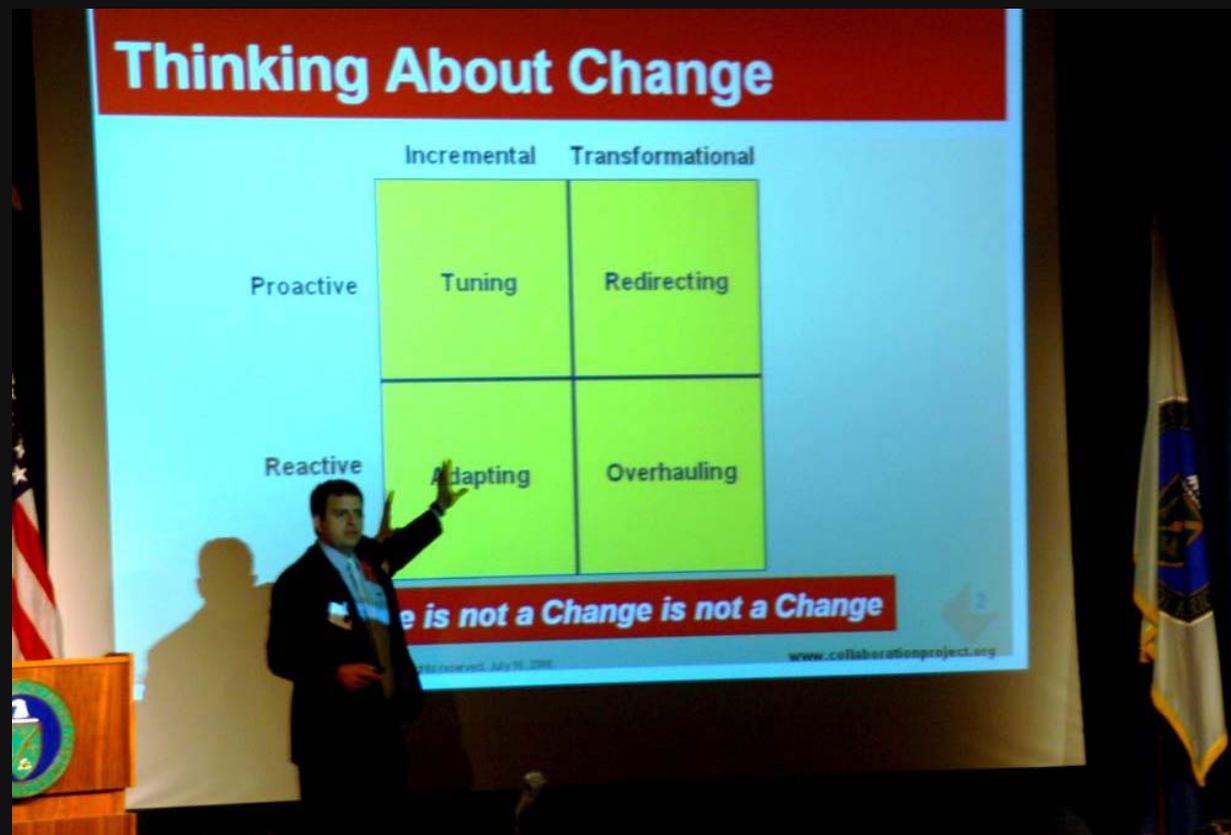
There is a massive global shift that is attributable to 4 forces: Wikinomics - using mass collaboration and open source technology; Medici Effect - bringing diversity of thought to the table for innovation; Swarm Intelligence or “wisdom of the crowd”; and Transparency - global push for more information.

These 4 forces are helping people to do things faster, be more agile, have a further reach and be more efficient to get things done.”

Frank DiGiammarino - Vice President, Strategic Initiatives - National Academy of Public Administration

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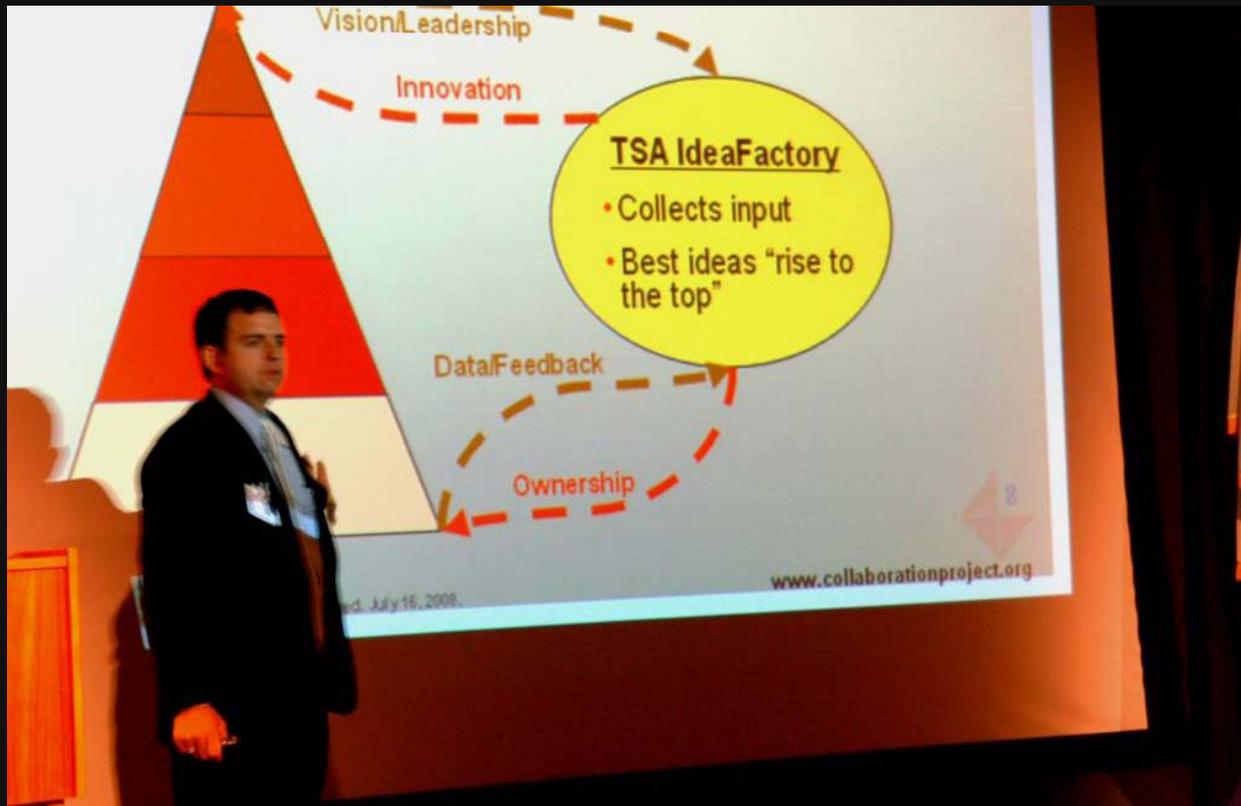


“ Changes are significant issues to deal with – reactive change is not what we’re talking about.

We want to move beyond the reactive and push for more proactive and transformational change”

Frank DiGiammarino - Vice President, Strategic Initiatives - National Academy of Public Administration

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“When the ideas and leadership are at one point in the organizational pyramid/top but the data and institutional knowledge are at another point, the management in the middle adapts but doesn’t lead.

How to transform? Large leaps of transformation may cause unease – close the gap instead”

Frank DiGiammarino - Vice President, Strategic Initiatives - National Academy of Public Administration

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“The collaborative approach strengthens involvement of the citizenry, enhances government transparency, improves service delivery and operational efficiency, and facilitates coordination and innovation within an organization and amongst agencies.

It isn't about the technology. It's about enabling leaders to solve problems by bringing people together.”

Frank DiGiammarino - Vice President, Strategic Initiatives National Academy of Public Administration



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