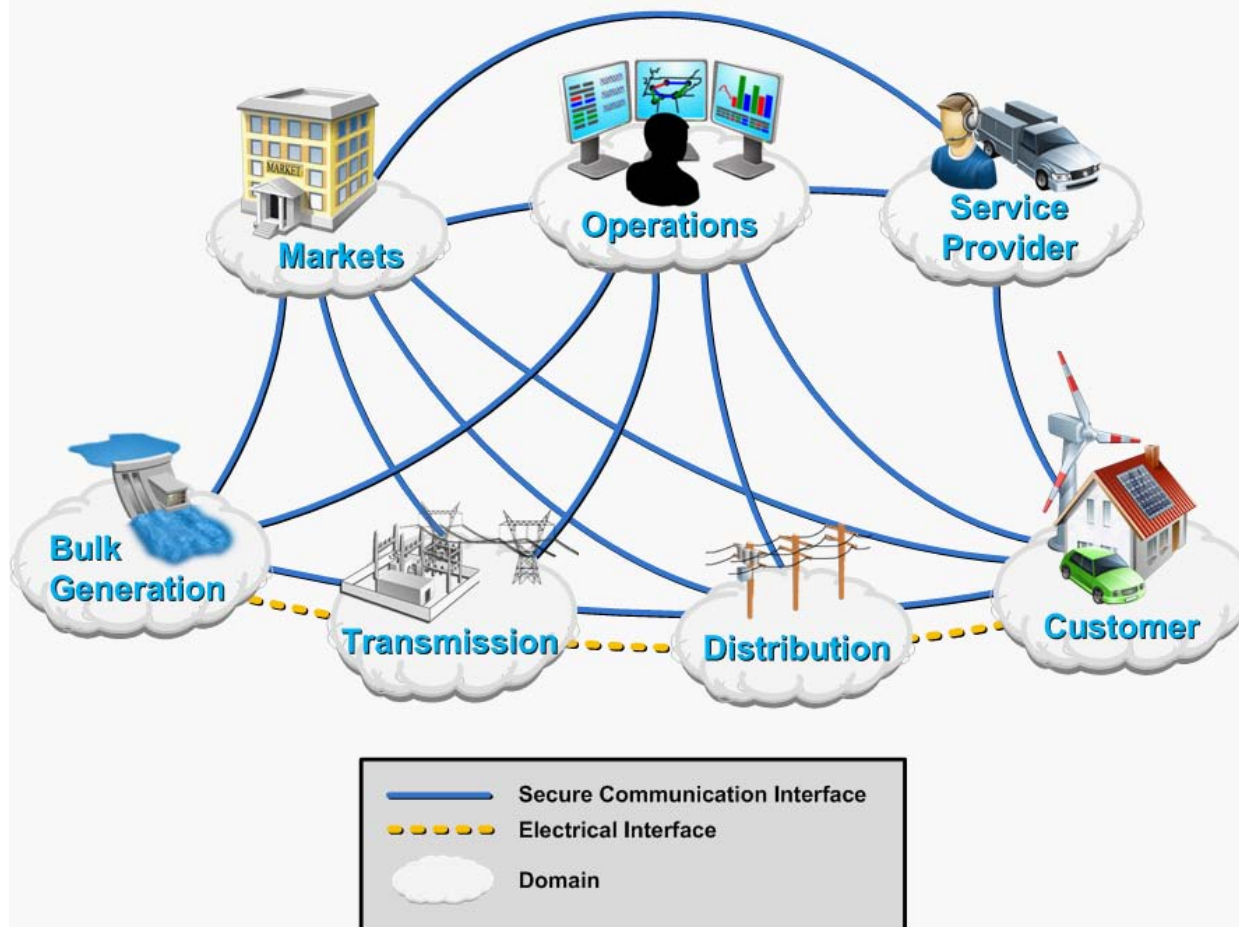**Smart Grid Investment Grant Program (SGIG)**

# *Cyber Security Issues and Requirements*

*Jeff Dagle*
*November 19, 2009*

# Communication and Information Technology will be Central to Smart Grid Deployment



## Conceptual Model

- Markets
- Operations
- Service Provider
- Bulk Generation
- Transmission
- Distribution
- Customer

Legend:
- —— Secure Communication Interface
- – – – Electrical Interface
- ☁ Domain

# Cyber Security Requirements Associated with ARRA Projects

**Proposals were required to include:**

- **Discussion of how cyber security risks will be mitigated**

- **What criteria will be used for vendor and technology selection**

- **Relevant cyber security standards that will be followed (or industry best practices)**

- **How emerging smart grid cyber security standards that are currently being developed will be adopted**

# *Cyber Security Objectives for Smart Grid Investment Grant Projects*

- **Thorough, effective, and sustainable infrastructure protection posture**

- **Systems that are engineered with sufficient resiliency to absorb a failure, recover,  and continue to provide critical functionality**

- **Deployable on a large scale, upgradeable on a continuous basis, and expandable without significant interruption in operations**

# *Best Practices*

- **Good awareness of risk environment and how those risks would be mitigated**

- **Clearly identified cyber security responsibility**
    - **Good accountability and organizational support**
    - **Do not rely solely on 3rd party products/services**

- **Process selecting vendors based on security criteria**

- **Demonstrated which standards are appropriate**
    - **Rather than providing an exhaustive list of standards**

# *Best Practices – Continued*

- **Protection technology commensurate with infrastructure being protected**

- **Address design, deployment, maintenance, and operation of large-scale infrastructure protection systems that must run continuously for long periods of time**

- **Systematic approach to infrastructure protection**
  - **Leverage physical security to increase cyber security and vice versa**

- **Proactive Cyber Security**
  - **Conduct internal cyber security assessments on a routine basis**
  - **Established incident response team and procedures**

# Best Practices - Technical

- **Holistic approach – understand relationships and dependencies**

- **Secure network architectures, including defense in depth and compartmentalization**

- **Address confidentiality, integrity, availability requirements**
  - **Commensurate with the application**

- **Authorization and access control policies**

- **Auditing & logging**

- **Configuration control & patch management**
  - **Does not require hands-on contact for remote devices or operational down-time**
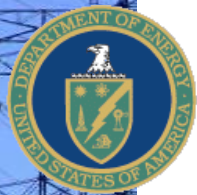
# *Bad Practices*

- **Skipping the risk assessment and jumping straight in to providing long checklists of security measures**

- **Poor assumptions and sweeping generalities**
  - **Assumption that physical security provided cyber security**
  - **Assumption that upgrading equipment won't increase risks**
  - **Broad dismissive statements (e.g., no new risks will be incurred, encryption can't be broken)**

- **Overly reliant on 3rd party "shrink wrap" products and services**

- **Overly reliant on compliance to achieve infrastructure protection**

# Bad Practices - Continued

- **Mismatch between complexity and impact on system operations and the security of the control system**

- **Deployment of infrastructure protection technologies and tools without the necessary techniques in process and procedure that make them effective and sustainable**

- **A risk mitigation plan centered on one or two vulnerabilities or threats**

- **Cut and Paste: It was obvious when vendor marketing material was used out of context**
  - **Insufficient to provide checklist of technical specifications without an explanation of why the security mechanisms are put into place**

# *Path Forward*

- **Your assigned DOE Project Manager will work with your team to:**
  - **Provide specific feedback from your proposal evaluation including the cyber security review**
  - **Set expectations for cyber security implementation**

- **Key project milestones may be developed based on any specific cyber security concerns associated with your project**

- **DOE is developing on-line cyber security training**
  - **Anticipated to be available within 4-6 weeks**

- **Other resources to assist with the execution of the project are anticipated**
  - **For example, design reviews may be offered for high-risk projects**
  - **Specific details are still being worked out**

- **Your feedback and candid collaboration will be critical to achieving a successful outcome**