Disclaimer:
DOE is waiting for Booz Allen Hamilton (BAH) to provide documents and information that can be publically shared. This memo discloses information discussed during the meeting, pursuant to the Department's transparency commitment for the DOE-QTR, and will be supplemented by BAH provided documents when they are received.

Document received by DOE from Booz Allen Hamilton: Pre-publication copy of an article entitled "Re-imagining Infrastructure" by Mark Gerencser (article appears in the March/April 2011 issue of *The American Interest*).

Subject: Booz Allen Hamilton discussed their work on QDR, QDDR, QHSR, and QICR, with potential application to DOE-QTR

Date: March 4, 2011

List of External Attendees:
    Mark Gerencser (BAH)
    Gary Rahl (BAH)
    Joan Dempsey (BAH)

List of DOE Attendees:
    Dr. Steven Koonin
    Dr. Asa Hopkins

Description

Booz Allen Hamilton (BAH) visited DOE to discuss their experiences working on the QDR (Defense), QDDR (Diplomacy and Development), QHSR (Homeland Security), and QICR (Intelligence Community) and to share lessons learned that might be applicable to the DOE-QTR.

BAH described the process of the QICR, which has served to get diverse points of view within the IC oriented and in agreement on their highest priorities. They stressed the importance of a process which produces a persistent mechanism to reinforce change.

BAH discussed a recent book entitled "Megacommunities" (Gerenscer is an author) which distills their experience working with diverse stakeholders. Finding overlapping vital interests can be a key to community creation and sustainability.

BAH discussed the importance of articulating the ends, means, metrics, and links within a community or process. BAH suggested distinguishing between planning and change exercises, carefully identifying the audience, and setting expectations.

BAH also described their work for different programs within DOE and offered their assistance with the DOE-QTR. Dr. Koonin said that the DOE-QTR team does not plan to hire outside consultants, but the team will distribute the framing document when it is public.