

# Award Fee Evaluation Period 7 Determination Scorecard

Contractor: Wastren-EnergX Mission Support, LLC

Contract: DE-CI0000004

Award Fee Evaluation Period: Fiscal Year 2016 (October 1, 2015 to April 24, 2016)

Basis of Evaluation: Award Fee Plan for Wastren-EnergX Mission Support, LLC Award Fee Evaluation Period 7

Categories of Performance: \$1,018,151

Award Fee Available: \$1,018,151      Award Fee Earned: \$977,425 (96%)

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## Categories of Performance Award Fee

### Award Fee Area Adjectival Ratings

Award Fee Available: \$1,018,151

1. Quality and Effectiveness of the Mission Support Services (35%):
2. Quality and Effectiveness of Maintenance Services (30%):
3. Quality and Effectiveness of the Security Programs (30%):
4. Quality and Timeliness of Deliverables (5%):

- Excellent
- Excellent
- Very Good
- Excellent

The overall fee awarded based on these grades is: **\$977,425**

This amount takes into consideration the Wastren-EnergX Mission Support, LLC (WEMS) overall performance, both positive and negative.

WEMS has provided excellent support through the Fiscal Year (FY) 2016 period and has met a majority of all the performance goals and objectives for the period. WEMS has performed Program Management with consideration to ESH&Q services at an excellent level in regard to the overall performance of the contract during the FY 2016 period.

#### *Quality and Effectiveness of the Mission Support Services:*

- Received Voluntary Protection Plan (VPP) Award five consecutive years.
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- Recipient of the FY15 DOE Complex-wide Small Business of the Year Award.
- A number of safety awards and project management recognition awards from outside DOE were awarded to WEMS, including the Ohio Bureau of Workers' Compensation (BWC) Safety Award and recognition from the Ohio House of Representatives for excellent performance.
- WEMS worked a total of 175,908.65 hours for the period with only one occupational injury.
- The DOE Management Tracking System (MTS) database has no outstanding items and all closure of issues identified were closed on time with no exceedances.
- The training department provided quality instruction and content for classes. Classes were easy to schedule and provided information in a clear, well-presented format.
- Shipping and Receiving was consistently in the high 90% range for on time deliveries.
- Sustained weekly management walkthroughs over entire site with DOE, including the Contracting Officer.
- The IT Department was responsive, quickly answering help requests and usually fixing the issues quickly and efficiently. When system maintenance was required, it was normally performed overnight or on weekends to minimize the impact to the workforce.
- Continued excellent Records Management and disposition of records. WEMS reduced the records inventory by 328 cubic feet.
- Initiated innovative and cost saving use of site water in special triple filtered water coolers/heaters in the X-1000 building.
- The last annual Property Management inventory uncovered one unaccounted for item from a total of 3,813 items for a 99.9% efficiency rate.
- FY16 Cost Performance Indicator (CPI) of 1.21 (approximate \$3M underrun).

#### *Quality and Effectiveness of Maintenance Services:*

Conducted massive paving project for site, greatly improved roads, parking areas, and walkways which has resulted in reduced slips, trips, and falls.

- Support services for the office spaces and restrooms has been excellent. Custodians did a very good job of keeping restrooms clean, trash removed, and floors swept and polished where appropriate. Issues requiring maintenance were typically performed quickly and in a way that minimizes impact to building staff. There have been several issues that required maintenance this reporting period, which the custodians reported expediently and ensured that the maintenance was performed quickly.
- A massive paving project was conducted for the site which greatly improved roads, parking areas, and walkways resulting in reduced slips, trips, and falls. Overall, the road and parking lot maintenance was conducted safely and efficiently. Roads were typically clear, smooth, and well-marked. Roads and walkways were kept clear of snow and ice during the winter.
- WEMS developed a monthly metric to communicate and enhance reporting of all minor incidents and injuries in light of a subcontractor backing into a light pole in a parking lot during one of the paving projects.
- WEMS safely shutdown the old salt shed and erected a new Salt Cove/Storage facility.

#### *Quality and Effectiveness of the Security Programs:*

- Visitor access support services were excellent. The group processed numerous request forms in a very timely, professional manner. Site visit requests and remote badging requests are processed efficiently. Visitor control services performed well in handling access issues. The office personnel were well-trained and able to answer questions and respond to requests.
- The personnel security group continued the substantial effort to review and minimize the number and level of security access authorizations as well as ensuring timely response to access authorization reinvestigations.
- The Annual DOE Survey was conducted in April 2016 by the Oak Ridge Office at the request of PPPO. WEMS received an overall rating of satisfactory, with all sub-topical areas obtaining a satisfactory rating.
- All six incidents of security concern were reported within one hour, which provided an excellent response rate.
- WEMS self-performed the annual Force-on-Force exercise resulting
- A few problems were experienced, including: WEMS was unable to meet the site objectives in conducting the required security analysis as it relates to the roll-up of Special Nuclear Material, supporting the D&D of X-326; marking of documents appeared to default to Official Use Only (OUO)/ECI almost regardless of document content; WEMS needs to consider taking a more proactive role when responding to Incidents of Security Concern; and timeliness, quality, and written documentation of security assessments could have been improved. Meetings were held with DOE and site contractors to work through the problems and try to bring resolution to the issues.

#### *Quality and Timeliness of Deliverables:*

- All deliverables were accurate and submitted on time with no rework required.