



ENVISION CHARLOTTE
UNITING FOR A SUSTAINABLE CITY

Envision Charlotte Project

2016 Building Technologies Office Peer Review



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U.S. DEPARTMENT OF
ENERGY

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Project Summary

Timeline:

Start date: July 15, 2015
Planned end date: July 14, 2018

Key Milestones

1. Execute contracts with sub-awardees (Dec '15)
2. Data Foundation & Energy Roundtable Programs – reach over 60 buildings; Building Re-Tuning Training – enroll 50 facilities managers (Dec '16)
3. Develop comprehensive behavioral change program – register over 1,000 new participants (June '17)

Budget:

Total Project \$ as of 03/14/2016: \$85,791

- DOE: \$75,010
- Cost Share: \$10,781

Total Project \$: \$1,076,783

- DOE: \$500,000
- Cost Share: \$576,783

Key Partners:

UNC Charlotte SIBS	City of Charlotte
Center for Climate & Energy Solutions	Carolinas HealthCare System
Charlotte Center City Partners	Duke Energy

Project Goal:

- To realize a 20% aggregate energy savings across more than 200 buildings in the Greater Charlotte region.
- Develop and implement a comprehensive behavioral change component to ensure sustainable energy savings beyond the period of the project
- Utilize smart city initiatives to create a scalable, replicable model for market transformation

Purpose and Objectives

Problem Statement: Envision Charlotte was very successful during the Smart Energy Now pilot with support from Duke Energy – how do we continue and grow based on that success?

Target Market and Audience: Building Owners, Building Operators, Facility Managers, and Building Tenants across the following sectors:

- 1) Commercial, Real Estate & Hospitality;
- 2) Higher Education;
- 3) Healthcare; and
- 4) Retail

Impact of Project: By enabling building energy-use reductions in the Greater Charlotte Area, Envision Charlotte will:

- Reduce the cost of doing business in Charlotte, resulting in the creation of greater economic development and environmental benefits;
- Serve as a replicable model for other urban business cores; and
- Capitalize on current momentum to realize our mission to make Uptown Charlotte the most sustainable urban core in the nation.

Approach

Approach: *Data Foundation & Energy Roundtable*

UNC Charlotte leads a two tiered approach:

- Identify *operational* energy savings opportunities
- Identify *capital* improvements

Key Issues:

- Coordination with Duke Energy's Smart Energy in Offices program
- Turnaround in property management
- Rapid adoption of analytics platforms

Distinctive Characteristics:

- Engaging UNC Charlotte students, to provide a real-world learning experience in the local community to support workforce development
- Providing a third-party, vendor-neutral set of recommendations for buildings to reduce energy use

Data Foundation & Energy Roundtable

Partnership with Duke Energy's SEIO Program:

SEIO uses various campaigns to focus upon two issues:

- Operator engagement
- Occupant engagement

How do we partner:

- Two students partnered with a building throughout the semester
- Student team works with the building operator to assist with various operator campaigns
 - Key campaigns:
 - Coasting Time
 - All about that BAS
 - Go with the Flow
 - Wiser Economizer
- Students work with both BAS & Interval data in ECAM; use BRT process to develop recommendations

Data Foundation & Energy Roundtable – Example

Coasting Time

- Focuses upon occupancy scheduling in buildings
- Students use ECAM and examine specific trends:
 - Duct static pressure
 - Supply fan status
 - OAT
 - OAD position signal
 - DAT
- Students provide report on potential opportunities

Reporting

- Students use the BRT process to provide specific insights at the appropriate campaign milestones
- Students provide final summary report

Approach

Approach: *Building Re-Tuning Training*

UNC Charlotte offers a training course intended to help building operations staff learn how to operate buildings more efficiently, reduce operating cost and provide energy savings – based on materials developed by The Pacific Northwest National Laboratory (PNNL).

Key Issues:

- Determining the needs of the participant: number, size, and types of buildings in portfolio
- Adapting curriculum to the participant's needs

Distinctive Characteristics:

- The training course is offered for two general categories of buildings:
 1. Large buildings with building automation systems (BAS), and
 2. Small to Medium-sized buildings without BAS

BRT Training

What Have We Found?

- Two different types of operators in Charlotte:
 - Very sophisticated, trend toward use of analytics
 - Minimal sophistication, poor understanding by operators of the relationships between occupant complaints and operational actions
- We discovered that a regional “needs assessment” was required
- We’re looking at a blend of small building BRT offering & large building BRT offering
 - Development in process right now
 - First offering scheduled to begin in May 2016

Approach

Approach: *Behavioral Change Program*

The project approach will include a comprehensive behavioral change component that offers a vehicle for broad sustainability messaging and engagement to ensure that investments achieve their full potential over the long-term.

Key Issues:

- Coordination of messaging and campaign scheduling with similar utility-led program to maintain separate branding and avoid audience confusion

Distinctive Characteristics:

- Collaboration with utility to develop and utilize Smart-Phone App
- App serves as the main platform for messaging and engagement around community-wide campaigns focused on smart and sustainable behavior

Progress and Accomplishments

Accomplishments:

First round of 15 buildings scheduled to complete the Energy Roundtable by May 2016, with over 60 buildings to be completed by December 2016.

Market Impact:

Total of 17.2% energy reduction across Envision Charlotte's existing 61 buildings as of September 2015.

Awards/Recognition:

In September 2015 Envision America, a program based on the success of Envision Charlotte, was announced and highlighted as part of the White House's Smart Cities Initiative.

Lessons Learned:

- Collaboration with local utility is essential.
- EM&V requirements & regulations can make coordinating with utility difficult.
- High degree of interest from multiple buildings wanting to participate can cause challenges in determining which buildings/properties have the most need in terms of energy efficiency gains.

Project Integration and Collaboration

Project Integration:

- *DOE*: Building Retuning Toolkit; Advanced Energy Retrofit Guidelines (AERG); Building Performance Database; Building Re-Tuning Training
- *Duke Energy*: Smart Energy in Offices; Business Energy Advisor

Partners, Subcontractors, and Collaborators:

University of North Carolina at Charlotte; Duke Energy;
City of Charlotte; Center for Climate and Energy Solutions (C2ES);
Charlotte Center City Partners; Carolinas HealthCare System

Communications:

- Led by Charlotte Center City Partners & the City of Charlotte's Smart Cities Council
- Charlotte's Smart Cities Council is the main platform for coordinating our Market Transformation and Deployment Plan

Next Steps and Future Plans

Data Foundation & Energy Roundtable

- Coordinate UNCC student energy audits with Duke Energy's Smart Energy in Offices and Business Energy Advisor.
- UNCC students to complete 60 audits by end of calendar year.

Building Re-Tuning Training

- First round of Carolinas HealthCare System trainees scheduled, May-June 2016.

Behavioral Change Program

- Soft launch events to begin, April 2016
- Official launch, July 2016

REFERENCE SLIDES

Project Budget

Project Budget: Total DOE Budget \$500,000. Total Cost-Share \$576,783.
Variances: None.
Cost to Date: DOE costs to date are 15% of the project’s DOE Budget.
Additional Funding: None.

Budget History

July 15, 2015 – FY 2015 (past)		FY 2016 (current)		FY 2017 – July 14, 2018 (planned)	
DOE	Cost-share	DOE	Cost-share	DOE	Cost-share
\$41,993	\$600	\$33,017	\$10,181	\$115,269	\$193,073

Project Plan and Schedule

Project Schedule												
Project Start: July 2015	Completed Work											
Project End: July 2018	Active Task (in-progress work)											
	◆ Milestone/Deliverable (Originally Planned)											
	◆ Milestone/Deliverable (Actual)											
Task	FY2015				FY2016				FY2017			
	Q1 (Jul-Sep 15)	Q2 (Oct-Dec 15)	Q3 (Jan-Mar 16)	Q4 (Apr-Jun 16)	Q1 (Jul-Sep 16)	Q2 (Oct-Dec 16)	Q3 (Jan-Mar 17)	Q4 (Apr-Jun 17)	Q1 (Jul-Sep 17)	Q2 (Oct-Dec 17)	Q3 (Jan-Mar 18)	Q4 (Apr-Jun 18)
Past Work												
Task 1: Grant Administration												
1.1 Sub-Award Agreements		◆										
1.2 Reporting & Invoicing												
Current/Future Work												
Task 2: Data Foundation & Energy Roundtable												
2.1 ID Opportunities for Operational Savings												
2.2 Offer Building Retuning Training				◆								
2.3 Benchmark Energy Performance across the Portfolio						◆						
2.4 ID Capital Intensive Retrofit Opportunities												
2.5 Provide Service-provider/vendor/agnostic recommendations												
2.6 Evaluate and monitor impacts						◆						◆
Task 3: Develop Behavioral Change Program				◆								
Task 4: Publicize Successes & Lessons				◆			◆					