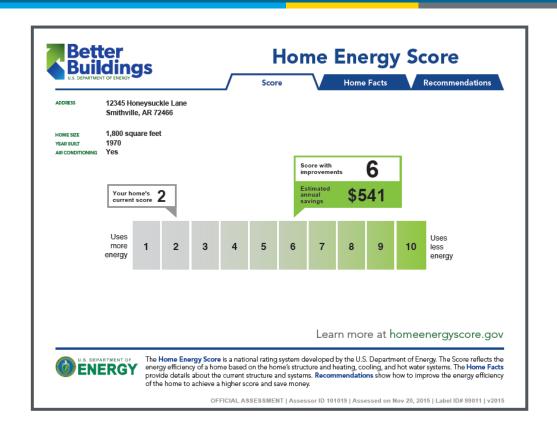


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# U.S. Department of Energy's Home Energy Score

homeenergyscore@ee.doe.gov

Joan Glickman
Program Manager
U.S. Department of Energy

#### An "MPG" for Homes

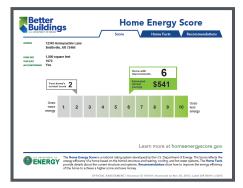


U.S. Department of Energy created nationally **standardized** "miles-per-gallon" home score

#### What's the Value?

- √ For Program Providers
  - ✓ Reliable, consistent modeling tool
  - ✓ Customizable report; available at no-cost
  - ✓ Umeowners
- √ For Homeowners
  - ✓ Easy to understand homes' energy performance
  - ✓ Exposes "hidden" value
    - ✓ Gives homeowner a way to document investments in efficiency improvements when ready to sell
    - Makes insulation and air sealing visible and equipment ratings (SEER, AFUE) meaningful

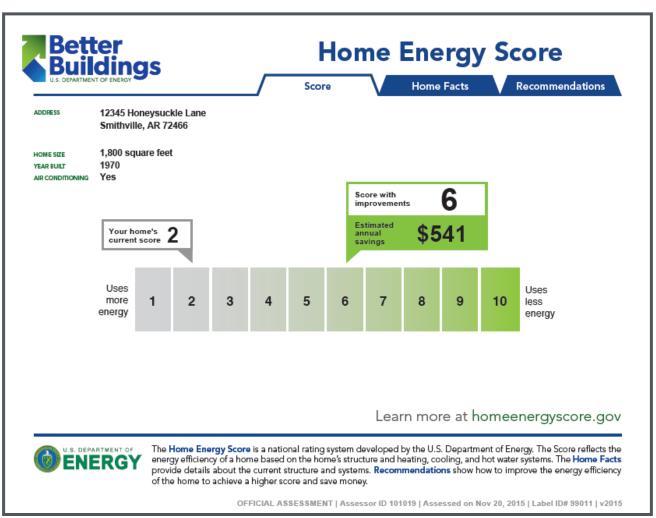






#### Part 1: The Score



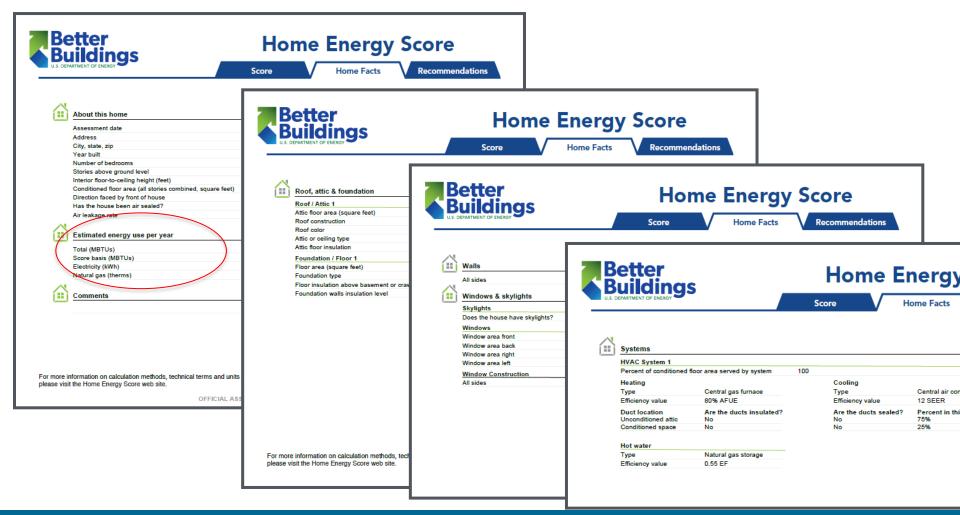


- Takes an hour or less to complete
- Can be generated by utilities, contractors, home inspectors, others
- On-line tool can be used directly or linked to other software tools
- No reporting requirements, all automated
- Free to user

#### **Part 2: Home Facts**



"Home Facts" provides the <u>inputs the assessor used</u> and the Home Energy Scoring Tool's <u>estimated energy use for the home</u>, given standard conditions.



#### Part 3: Recommendations



#### **Home Energy Score**

Score

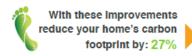
**Home Facts** 

Recommendations

Address: 12345 Honeysuckle Lane Smithville, AR 72466

Repair now: These improvements will save you money, conserve energy, and improve your comfort now	Estimated utility bill savings (\$/year)
Attic 1 / Increase attic floor insulation to at least R-49	187
Ducts 1 / Add insulation around ducts in unconditioned spaces to at least R-8	71
Ducts 1 / Have your ducts professionally sealed to reduce leakage	171

Replace later: These improvements will help you save energy when it's time to replace or upgrade	Estimated utility bill savings (\$/yes
Furnace 1 / Pick one with an ENERGY STAR label	106
Central Air 1 / Pick one with an ENERGY STAR label	80
Water heater / Pick one with an ENERGY STAR label	34





The Home Energy Score recommendations for efficiency improvements are based on selected data from the home's assets, not information from a complete energy audit. When making energy related upgrades, homeowners should consult with a certified energy professional or other technically qualified contractor to ensure proper sizing, installation, safety, and adherence to code.

homeenergyscore.gov

OFFICIAL ASSESSMENT | Assessor ID 101019 | Assessed on Nov 20, 2015 | Label ID# 99011 | v2015

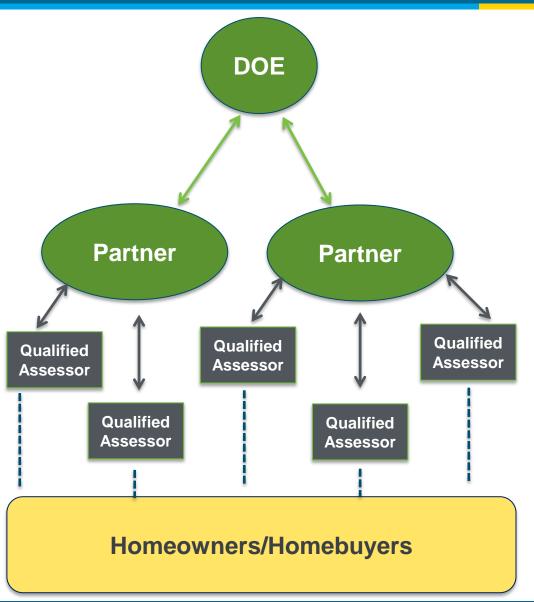
- Recommendations categorized as "Repair now" and "Replace later"
- Some Partners and Assessors provide their own recommendations
- Tool can generate "Upgrade Score" based on custom recommendations



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## Implementation Method





- Partners (states, utilities, large volume contractors, associations) determine how Score will be offered.
- Qualified Assessors working under the partners provide the score to homeowners and homebuyers
- Score can be provided through many avenues
  - ✓ Home Performance with ENERGY STAR
  - ✓ Direct Install programs
  - ✓ Utility rebate programs
  - ✓ Real estate transactions
  - ✓ And more...



# Home Energy Score: Plug-in Service



- ✓ Minimize transaction costs
  - ✓ Can be used in parallel with existing in-home audit program
  - ✓ API available to avoid double data entry
  - √ 3-D Sim training and testing: free
    & at your own pace
  - ✓ Committed to continuous improvements and open to Partner feedback

e.g., Looking for new approaches to streamline Quality Assurance

Energy Score	Home En	Collection Fo		)1	
Location Information					
Address:	Cit	y:	itate: Zip: _		
Assessment Type: Initial	/ Final / QA / Alternative El	EM (Energy Efficiency N	leasures) / Test / C	Corrected / Mentor	
Assessment Date:	Qualified A	ssessor:			
Assessment Date:	Qualified A				
Comments:					



- ✓ Third-party software companies can license the Home Energy Score API to build applications that exchange data with the tool
  - ✓ Use API and avoid double data entry
- Software companies and organizations that completed API integration:
  - ✓ Cake Systems, EnergySavvy, EnergySoft, Home Inspector Pro, Optimizer, PSD/TREAT, United Illuminating, Spirit
- Other software companies evaluating or about to complete API integration
  - ✓ Snugg Pro, CLEAResult





Images courtesy Richard Szydlowski, Minnesota Center for Energy and Environment

# **New Training and Testing Opens the Market to More Assessors**



- ✓ This 3-D Tool developed with significant input from outside experts & practitioners.
  - Uses computer-based simulations to recreate a range of job-site scenarios.
- ✓ DOE conducted in-classroom/in-the-field validation study
  - Confirmed effectiveness of simulation tool in determining a candidate's competency to deliver the Home Energy Score.
- ✓ DOE recognizes certifications from many different building-related organizations.
- ✓ As a result...Many more building professionals are now be able to offer the Score.









Empowering you to make smart energy choices

# Home Energy Score: Connecticut

Evan Seretan, The United Illuminating Company

February 3, 2016







# What is Energize Connecticut<sup>sm</sup>?

- State's branding initiative to help consumers save money and use clean, affordable energy.
- Energize Connecticut programs are a partnership of the Energy Efficiency Fund, the CT Green Bank, the state, and local electric and gas utilities
- Funded by a charge on customer energy bills.



# U.S. DOE Home Energy Scoring Tool

- Why Home Energy Score?
  - PA 11-80 mandated weatherizing 80% of CT homes by 2030
  - Ability to leverage successful direct install program
  - No additional cost to customers
  - Statewide input process including involvement from CT
     Department of Energy and Environmental Protection
     (DEEP)
  - Ease of Use
  - National Recognition of tool and name





# U.S. DOE Home Energy Scoring Tool

- Home Labeling Policy Considerations
  - Vehicle to streamline weatherization with 80 % goal in mind
  - Provide CT homeowners with a baseline to gauge the energy consumption of their homes
  - Ability to compare homes when purchasing
  - Better understanding of how energy improvements affect the performance of the home
  - Integration with technology currently being used



# Home Energy Solutions

- Small customer co-pay
  - \$99 for market rate customers
- Direct install of core services
  - Blower door guided air-sealing
  - HVAC flow tests & duct sealing
  - Installation of energy efficient CFLs and LEDs
  - Up to 6 courtesy LEDs
  - Low flow showerheads & aerators
- DOE Home Energy Score
- Health, Comfort and Safety









# **Experience and Certifications**

- Lead Technicians
  - BPI Analyst Certification
  - BPI Envelope Certification
  - 4,000 hours of industry experience
  - DOE HEScore Qualified Assessor
- Comprehensive energy assessment of home and home's systems
- Technicians perform various safety tests to ensure home is performing safely





# **HES Enernet Android Application**

- Customized Android Application
- Tablet or Cell Phone
- Secure data exchange
- User log-in with password protection
- User specific jobs uploaded to device wirelessly
- Customer signature capture, account data access
- Camera enabled for attachment to project
- Mapping software
- E-mail reports to customer while onsite



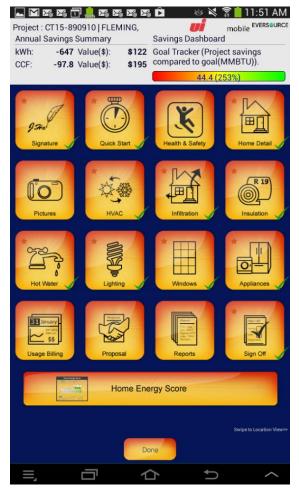


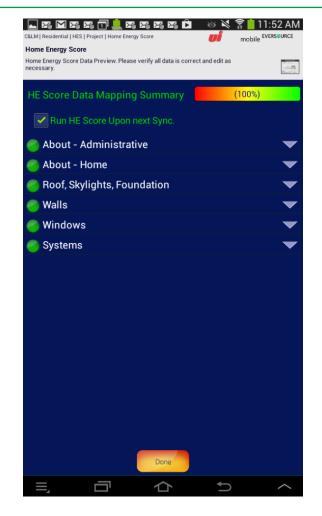
# DOE HEScore Integration

- Connecticut became first statewide implementer on 04/01/2015
- All HES lead technicians are required to be HEScore Assessors
- HES mobile application collects all information and models savings based on customer usage
- Streamlines audit and Home Energy Score data
- On pace to have over 10,000 HEScores in first 12 months!



# DOE HEScore Integration







# Challenges

- Management of nearly 200 Assessors
- Communication between IT Platforms (API)
- Updates to tool and coordination
- Ensuring accuracy of data
- Costs of Operating Program
- QA Process



# Future Opportunities

- Provide consumers with a greater understanding of home performance and energy use
- Transparency and/or home certifications
- Integration with MLS/Real Estate Market
- Greater market penetration for deeper energy efficient retrofit projects



#### **Contact Information**

#### **Evan Seretan**

Senior Program Administrator
The United Illuminating Company

Evan.Seretan@uinet.com







## Know the Score

Using Home Energy Score to Motivate Customers





## New Jersey Natural Gas

- Established in 1952
- Largest independent Local Distribution
   Company in New Jersey
- Provides safe, reliable service to over 510,000 customers
- Maintain over 7,100 miles of natural gas pipelines
- Primarily residential and small commercial customer base
- Launched The SAVEGREEN Project® in September 2009





## SAVEGREEN by the Numbers

56,000+ Phone Calls

200,000+ Unique visitors to micro site

33,000+ Energy Audits completed

34,000+ Enhanced Rebates



7,000+ customers have participated in 0% APR Financing

2,300+ contractors have participated in our program

\$105 Million + in grants, incentives and OBRP loans

12,500+ Home Energy Scores conducted



#### Three Paths

- ➤ Installation of a qualified high-efficiency furnace or boiler
  - ❖\$500 rebate customer must have NJNG energy audit
  - "Any" contractor
  - ❖NJNG Auditor Scores the Home
- ➤ Installation of a qualified high-efficiency furnace/boiler AND water heater
  - ♦\$6,500 OBRP at 0% with a 5 year term customer must have NJNG energy audit
  - Contractor needs to be trained by NJNG
  - ❖NJNG Auditor Scores the Home
- ➤ Customers taking a whole-house approach
  - Installation of qualified equipment and additional energy efficiency measures
  - ❖NJCEP Home Performance with Energy Star (HPwES) contractor (requires BPI Certification)



#### Strengths and Challenges

- >Strengths
  - > Volume of rebate customers
  - ➤ Direct NJNG interaction with customers through audit
  - ➤ Strong program awareness
  - ➤ Outreach with contractors and supply houses
- ➤ Challenge- Motivate large base of rebate customers to do additional HPwES work.
  - ❖Customer mindset- 2<sup>nd</sup> investment
  - ❖ No formal program structure in NJ for transition
  - Limited # of air sealing and insulation contractors in HPwES in NJ

Decided to add Home Energy Score to audit process to help inform and influence customers



#### NJNG's HES Story

- Began Home Energy Score in 2012 to leverage our auditor recommendations.
- Early Adopters and provided DOE feedback
- We adopted EnergySavvy and worked through an API to deliver the score
- Only a few minutes extra time
- Study to evaluate whether HES influences customers
  - Limited marketing and supplemental promotion to customers



#### Using the Score as a motivator

6 to 1 ratio of customers entering through the HVAC path.

Represent an opportunity to offer another pathway to HPwES

Utilize HES to help motivate customers to do additional HPwES work. Customers are presented with their score and asked to sign a release.

Release allows
NJNG to share
the customers
audit
information
with HPwES
contractors.



#### **Progress**

- ➤ We are beginning to see the results
- > Over \$ 1 million of additional job activity in fiscal year 2015
- > We have seen almost this much activity already in 2016
- ➤ Conclusion of DOE Study
  - > All customers now receive the score
  - ➤ Use as marketing tool
  - ➤ Reinforce with customers and leverage DOE brand



## **Utility Opportunity**

- ➤ The Home Energy Score is free and easy to implement
- ➤ A good value addition to an existing Energy Efficiency Program
- ➤ Good motivator for customers
- ➤ Easy for customers to understand



# Follow-up

Thank you!

Jerry Ryan
Energy Efficiency Operations Manager
NJNG

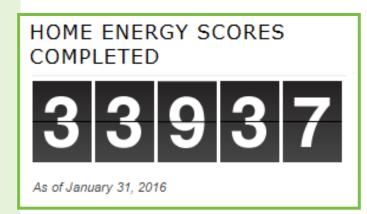
jryan@njng.com 732-378-4920



## **Implementation Highlights**



- ✓ CW&L, a perfect marriage between a HPwES and the Home Energy Score program ~ 6,000 scores to date
- ✓ CLEAResult in MI, capitalizing on the Score's user-friendly report ~ 600 scores
- ✓ PosiGen in LA, integration with solar program ~700 scores
- ✓ Focus on Energy, initially planned with a direct install program and now plans to integrate into HPwES ~ 900 Scores
- ✓ Statewide adoption
  - AL, AR, CO, CT, MO, OR, VT with others exploring adoption (e.g. MA, NH, NY, RI)
- ✓ Local governments using the Score in disclosure policies







# New FHA Policy Incentivizes Use of the Score



#### Tying the Score to Financing

- ✓ New FHA Mortgagee Letter (September 2015) allows lenders to provide a 2% stretch on debt-to-income ratios for borrowers purchasing or refinancing a home
- ✓ Home must score 6 or higher

OR

✓ Borrower must demonstrate that they are taking action to improve home's score to 6 or higher

2%



# Home Energy Information Accelerator Partners



#### **National Partners**

- Appraisal Institute
- CoreLogic
- Council of Multiple Listing Services
- Green Button Alliance
- Home Innovation Research Labs
- Home Performance Coalition
- Homes.com
- Institute for Market Transformation
- National Association of State Energy Officials
- PicketFence.com
- Real Estate Standards Organization
- Realtors Property Resource LLC
- U.S. Green Building Council

#### **Local Partners**

California - Build It Green

<u>Colorado</u> - Colorado Energy Office, IRES

DC Metro - DC SEU, MRIS

#### Illinois/Chicago Metro

- Elevate Energy
- Illinois Department of Commerce & Economic Opportunity
- Midwest Real Estate Data (MRED)

#### Northeast

- NEEP
- VEIC

#### Oregon/Portland Metro

- Clean Energy Works
- Earth Advantage
- Oregon Department of Energy
- Regional Multiple Listing Service

#### **Home Energy Information Accelerator**



#### **Vision**

Widespread use of reliable home energy information at all relevant points in the real estate transaction, enabling fair value at sale for energy efficient / high performing homes

Expand Pipeline

 Of homes with verified energy information (e.g., Home Energy Score, Zero Energy Ready Homes, ENERGY STAR)



Develop Tools & Systems

That facilitate the standardized and automated flow of home energy information from credible sources to relevant users



Demonstrate Use

 Of home energy information in MLS listings, appraisal forms, and other relevant applications



Recognize Champions

 In relevant fields, highlight their successes, and encourage adoption of best practices



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#### **Success Metric**

Significantly expand availability and use of reliable home energy information in five or more pilot markets to demonstrate replicable models of automated, linked systems influencing home sales

#### **Home Energy Score**





HomeEnergyScore@ee.doe.gov www.HomeEnergyScore.gov