Sample Business Plan Framework 2: A program that builds private sector capacity, then phases out and stops operating



Mission: Create a sustainable, local home energy efficiency market in the greater city "X" region

Vision: Train enough private sector stakeholders to take over and drive the local home performance market moving forward

Goal: Build sufficient private sector capacity so the market will no longer require program services in the post-grant period

Governance



Financial Structure



Assets & Infrastructure



Service Offering



Customer



Partners



Define internal responsibilities:

 Governmental organization with an implementation contractor supporting it during the grant period

Define external restrictions (e.g., regulations, laws, etc.):

 Original grant funding requires the reporting and tracking of program progress

Identify sources/uses of funds:

Sources:

- Grant funding is used initially
- Services provided are teaching and marketing materials
- Post-grant period, no additional confirmed funding

Uses:

- Provide discounted services to homeowners
- Cover cost of training to contractors

Track financial performance:

 Track loan issuance and repayment schedule

Identify assets (e.g., software, brand, etc.): Brand:

- Investment in brand image centered around:
 - Job creation (to recruit contractors)
 - Energy efficiency expertise (to credibly convey benefits of energy efficiency to homeowners)

List services offered: For Homeowners:

 Discounted energy audits

For Contractors:

- Contractor prequalification
- Free tech, sales, and bus. development trainings
- Leads to new work
- Low-cost loans for equipment

Articulate value of service offering:

- Provide homeowners with no-cost financing and subsidized services
- Provide contractors with free training, additional revenue, and low-cost equipment funding

Identify target customers:

- Homes >1,500 sq. ft.
- Household income of >\$80,000
- Homes developed late 1960s-1990s
- Primarily welleducated and female

Describe outreach strategy:

- Neighborhood sweeps: demand creation among homeowners in particular neighborhoods
- Education sessions
- Mass marketing through print, radio, and social media
- Outreach to contractors through Efficiency First chapter

Identify current/future partnering opportunities:

- Partners during grant period include:
 - Remodelers, HVAC contractors
 - Training agencies
- Future potential partners include: Realtors

Describe how program aligns with potential partner interests:

- Program trains enough contractors to sustain market post-grant period
- Contractors get free training and new business
- Training programs get steady source of funding

Costs

List and describe costs:

- Cost of goods and services sold: labor and materials for energy assessments, cost of training, financing costs
- Overhead (e.g., rent, utilities, administrative costs, etc.)
- Marketing and branding investment

Revenue

List and describe revenue:

- Federal grants (initial funding)
- Loan repayment

Sample 2 Schematic: A program that builds private sector capacity, then phases out and stops operating



Defining a program's mission, vision, and goals is critical to determining what an organization's basic characteristics are, and by extension, its schematic

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High Level Business Model Schematic Phased-out in post-grant period Program Administrator Training Providers Payment for training (\$) Marketing and education Discounts on energy assessments Pre-qualification and installation work Payment for equipment loans (\$) Discount financing for equipment Marketing materials Payment for assessment and installation work (\$) Contractors Technical training Installation work Sales training Energy assessments Homeowners Business development training Marketing and education Service Provided Cost/Payment Temporary Service Provided Temporary Cost/Payment

In considering a transition model, building partner capacity is the critical business plan element to focus on



Partnership Structure: Detailed Steps



How to identify potential stakeholders for partnership:

- 1. Research local market to identify partnering opportunities
- 2. Compare your business plan with that of potential partners to identify areas of common interest and program value
- 3. Develop and implement a value proposition that helps partners achieve long-term program goals

Goal: Build sufficient private sector capacity so the market will no longer require program services in the post-grant period

- Identify current/future partnering opportunities
 - Research local market to identify potential opportunities for partnership
 - Research should allow you to identify common areas of interest (e.g., adding new services, enhancing marketing capabilities, etc.)

- 2 Comparative partner analysis
 - Compare the business plan of the grantee program to the business plan of potential partners (see partnership evaluation framework doc.)
 - Look for areas where mission, vision, and goals align
 - Identify areas that are critical to partner success

- Develop program value proposition and partnerships
 - Select partners most likely to be interested in working with the program and/or those critical to program success
 - Design program service offerings around critical partner priorities and needs
 - Reach out to potential partners to generate buy-in on program services
 - Form partnerships around building private sector home performance capacity

Program
Goal:
Privately
Driven
Market