2012 Smart Grid Program Peer Review Meeting

AMR Based Dynamic Pricing

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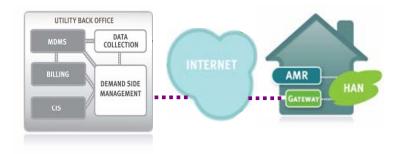
6/8/2012

AMR Based Dynamic Pricing

Objective

Provide two-way communication of electricity cost & consumption data utilizing the customers existing meter & Internet.

Goal to achieve 5% reduction in peak and average load.



Life-cycle Funding (\$K)

Total Budget	Total DOE Funding	Funding to Date
\$4,900k	\$2,362k	\$1,623k

Technical Scope

Use customer's *existing* AMR meter and broadband Internet to achieve two way communication and "AMI" functionality

Cutting-edge solution to integrate:

- Existing meters
 - Existing Internet
 - Existing billing & CIS systems

Needs and Project Targets

- Many AMI solutions require:
 - Meter replacement
 - Build-out of communications network
 - Billing & CIS system upgrade
- NSTAR's does not
- Pilot Requirements:
 - Cover at least 2,750 residential customers (0.25 % of NSTAR Electric customers)
 - Integrate two-way communications of near real time cost & consumption data
 - Automated Load Management (Smart Thermostat)
 - Time of Use Pricing
 - Minimum 5 % load reduction (Peak and Average)

Tendril/NSTAR AMR-Based Dynamic Pricing



Half of the participants





Load Control Switch

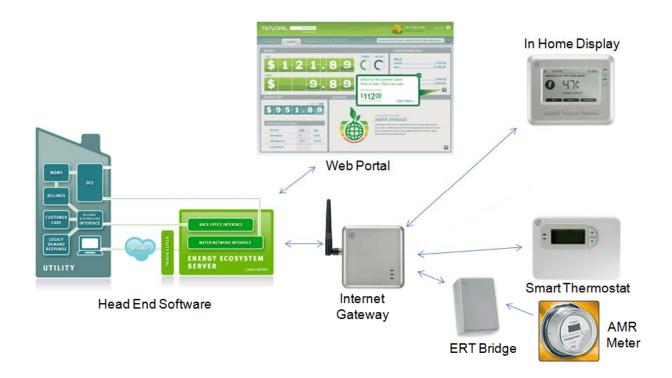


Thermostat

Technical Approach

Designed, developed, and implemented customized process and interfaces utilizing secure file transfer structure:

- Data is communicated via the Internet to Tendril's NOC
- Communicated to NSTAR via secure encrypted exchange to integrate with NSTAR back-office.



Technical Accomplishments

Completed customized back-office integration:

- Utilize interval data from the AMR meter to produce time differentiated bills and peak time rebates.
- Utilize existing Internet connection for two way communications and Critical Event notifications.
- Feeds data into existing CIS & billing systems.

Technical Accomplishments

All major marketing efforts and installations are complete.

•Marketing response on high end of expectations of 2%-4%.

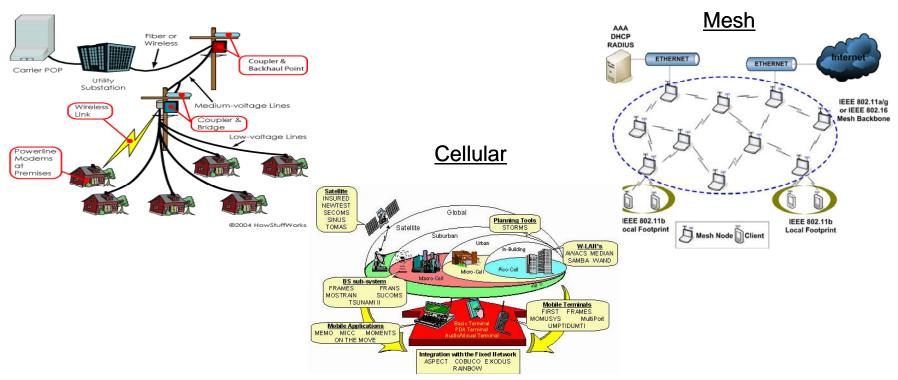
Group		Installed Number of Customers
1	Enhanced Information	954
2	Peak Time Rebate	486
3	TOU Rate plus Critical Peak Pricing (CPP) No Load Control	841
4	TOU Rate plus Critical Peak Pricing (CPP) With Load Control	425
	Total	2,706

Significance and Impact

If successful, may allow for "AMI-like" functionality but avoid the need for premature meter replacement for company's with AMR infrastructure.

Alternatives may include:

Broadband over Power Line



Interactions & Collaborations

Organization	Role
NSTAR Engineering	Project Management
	Vendor relationship
NSTAR Customer Care	Marketing
	Billing support
NSTAR IT	System Architecture
	Database support
NSTAR Accounting & Investment Planning	Financial & Compliance support
NSTAR Procurement	Vendor selection / Contract support
Massachusetts Statewide Evaluation Collaborative	 Various stakeholders collaborating to identify common evaluation framework.
Tendril Networks Inc.	 Primary vendor for technical solution, technical customer support, and installations.
Navigant Consulting	• Evaluation

Contact Information

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Back-up Slides

Include any back-up slides you would like to provide to the DOE program managers for additional information. The back-up slides will not be shared with others, unless specifically stated by the presenter.