

## Project Management Update

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#### Agenda

- Project Portfolio and Trends
- Project Success Metrics
- Other Performance Metrics
- GAO High-Risk Series Update
- GAO's Shift in Focus
- Areas of Concern



# Recent Project Management and Contract Management Initiatives

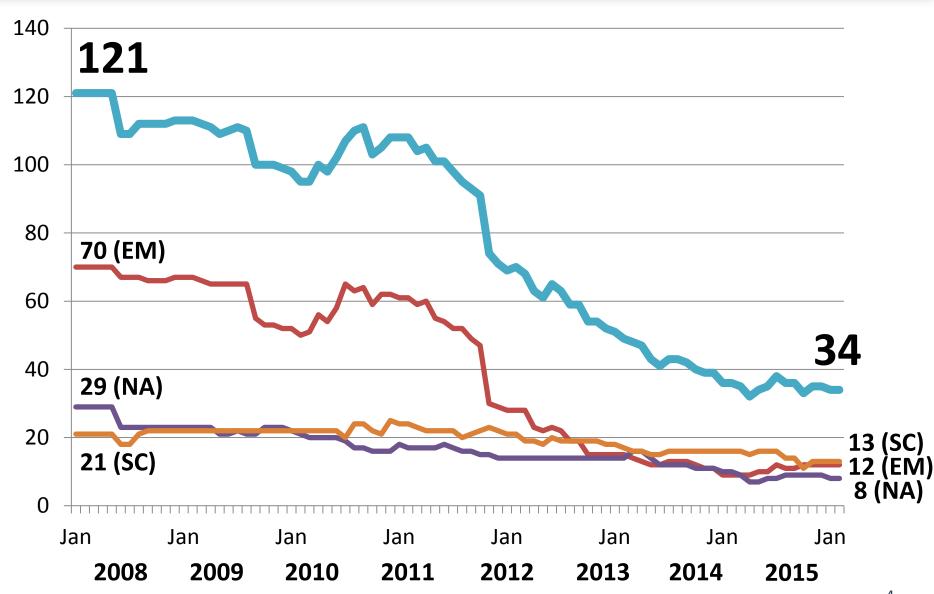
(A Time of Reflection)

- 2008: Root Cause Analysis (RCA) Corrective Action Plan (CAP)
- 2010: Contract & Project Management Summit
- 2011: DOE Order 413.3B update takes effect
- 2012: Aligning contract incentives
- 2014: Secretary's Project Management Initiative (Policy Memo dtd Dec 1, 2014)



#### Number of Projects (2008-2015)

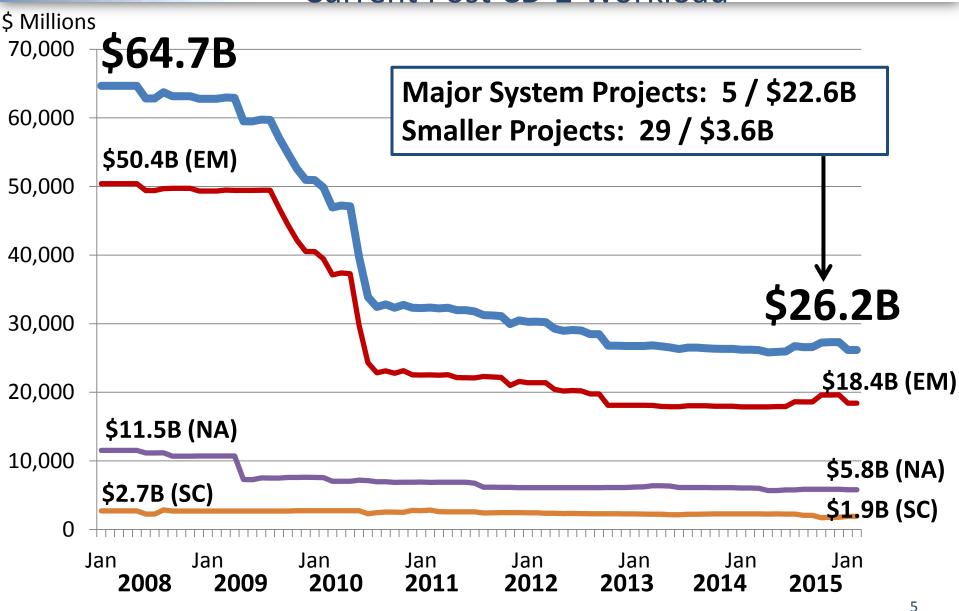
**Current Post CD-2 Workload** 





#### Dollar Value of Projects (2008-2015)

**Current Post CD-2 Workload** 





## February Project Portfolio Status

(Based on Current Performance Baseline)

Total Acti Projects Program Post CD-		rojects	Total Projects Post CD-2 Green		Total Projects Post CD-2 Yellow		Total Projects Post CD-2 Red		% of Post CD-2 Projects with Acceptable Status	
	No.	\$(M)	No.	\$(M)	No.	\$(M)	No.	\$(M)	No.	\$(M)
EM	12	\$18,397	4	\$2,558			8	\$15,839	33%	14%
NA	8	\$5,781	5	\$417	2	\$507	1	\$4,857	88%	16%
NE	1	\$78	1	\$78					100%	100%
sc	13	\$1,913	12	\$1,896	1	\$17	I		100%	100%
DOE	34	\$26,169	22	\$4,949	3	\$524	9	\$20,696	74%	<b>21%</b>



#### February Project Portfolio Status

(Post CD-2 Projects Greater Than \$750M)

No.	Project Name	TPC (\$M) at CD-2	TPC (\$M) Current	2013	2015
1	Salt Waste Processing Facility (SWPF)	\$900.0	\$2,322.0	R	G
2	Waste Treatment and Immobilization Plant (WTP)	\$5,781.0	\$12,263.0	R	R
3	Nuclear Facility D&D – River Corridor Closure Project	\$2,251.5	\$2,251.5	G	R
4	Mixed Oxide Fuel Fabrication Facility (MOX)	\$4,814.3	\$4,857.1	R	R
5	National Synchrotron Light Source-II (NSLS-II)	\$912.0	\$912.0	G	G
	TOTAL		\$22,605.6		



#### **Project Success Metric**

(Based on Original CD-2)

#### Project Success:

 Project completed within the original approved scope baseline, and within 110% of the original approved cost baseline at project completion (CD-4), unless otherwise impacted by a directed change.

#### Portfolio Success:

90% of all projects meet project success criteria,
 within a three-year rolling timeline.



# Project Success vs. Benefits Realization



#### **Project Success - How are we Doing?**

(32/38)

(32/34)

(64/72)

(15/15)

(0/1)

(32/34)

(12/16)

(5/6)

(40/46)

(44/51)

(84/97)

(20/20)

(0/3)

(44/51)

(13/16)

(7/7)

87%

86%

87%

100%

0%

86%

81%

100%

(36/43)

(42/50)

(78/93)

(17/17)

(0/3)

(42/50)

(7/11)

(12/12)

84%

84%

84%

100%

0%

84%

64%

100%

(31/38)

(16/24)

(47/62)

(17/17)

(0/2)

(16/24)

(6/11)

(8/8)

82%

67%

76%

100%

0%

67%

55%

100%

OTATES OF STREET	(Based on 3-year Rolling Timeline)							
Capital Asset	Current	FY11	FY12	FY13	FY14			
capital Asset	Target	Actual	Actual	Actual	Actual			

84%

94%

89%

100%

0%

94%

75%

83%

90%

90%

90%

90%

90%

90%

90%

90%

Construction

Cleanup

SC

**NNSA** 

Other

Combined

EM (Const)

EM (Cleanup)



#### NNSA and EM Project Success

(Let's Dig Deeper)

- From a project (\$) portfolio perspective (last 3 years):
  - NNSA: 92% successful (\$673M/\$728M)
  - EM Cleanup: 75% successful (\$2,583M/\$3,438M)

Contract/Project Management Secondary Performance Metrics	Target	FY12 Actual	FY13 Actual	FY14 Actual	Comments
Certified Earned Value Management (EVM) System: Post CD-3, 95% of projects (TPC > \$20M).	95%	100%	93%	89%	CD-3 is "Approve Start of Construction/Execution."  [Stats: 25 of 28]
Certified Federal Project Directors (FPDs) at CD-1: No later than CD-1, 95% of projects have certified FPDs.	95%	98%	97%	94%	CD-1 is "Approve Alternative Selection and Cost Range." [Stats: 51 of 54]
Certified FPDs at CD-3: No later than CD-3, 90% of projects have FPDs certified at the appropriate level assigned to projects.	90%	94%	87%	84%	CD-3 is "Approve Start of Construction/Execution."  [Stats: 27 of 32]
Certified Contracting Staff: 85% of the "1102" contracting specialist series will be certified.	85%	85%	95%	93%	Includes those with waivers.

Contract/Project Management Secondary Performance Metrics	Target	FY12 Actual	FY13 Actual	FY14 Actual	Comments
Schedule Compliance, Projects < 5 years Duration: Projects will meet the project schedule metric that follows: from CD-3 to CD-4, projects less than five years in duration will be completed within 12 months of the original CD-3/4 duration.	90%	91%	93%	89%	CD-3 is "Approve Start of Construction/Execution."  CD-4 is "Approve Project Completion."  Based on a three-year rolling timeline.  [Stats: 51 of 57]
Schedule Compliance, Projects > 5 years Duration: Projects will meet the project schedule metric that follows: from CD-3 to CD-4, projects greater than five years in duration will be completed within 20% of the original CD-3/4 duration.	90%	40%	100%	100%	CD-3 is "Approve Start of Construction/Execution."  CD-4 is "Approve Project Completion."  Based on a three-year rolling timeline.  [Stats: 3 of 3]



#### **GAO** High-Risk Series

#### "Contract (Project) Management"

#### **Historical Issues**

GAO designated DOE's contract management, which includes both contract administration and project management, as high risk due to:

- Inadequate management
- Inadequate oversight
- Lack to hold contractors accountable
- Inconsistently following DOE policies and procedures



## GAO High-Risk Series Update (2013)

#### Contract Management for NNSA and EM

	<b>2013 DOE Has</b>		
Criteria Agencies Must Meet Before High-Risk Designations Can Be Removed	Met Criteria	Not Yet Met Criteria	
Demonstrate strong commitment and leadership	V		
Demonstrate progress in implementing corrective measures	V		
Develop a corrective action plan that identifies root causes, effective solutions, and a near-term plan for implementing the solutions	V		
Have the capacity (people and resources) to resolve the problems		<b>Y</b>	
Monitor and independently validate the effectiveness and sustainability of corrective measures		V	



## **GAO** High-Risk Series Update

(GAO's 2013 Focus in GAO-13-283)

- EM & NNSA major contracts and projects, \$750M and greater
  - Management & Operating (M&O) contracts:
    - Accountability; feds/contractors accountable performance
    - Indirect costs; accuracy, reliability, reasonableness
    - Resources; sufficient people to resolve issues
    - Information; quality lacking for cost-informed decisions
  - Non-major projects:
    - Documentation
    - Achievement of performance targets



## GAO High-Risk Series Update (2015)

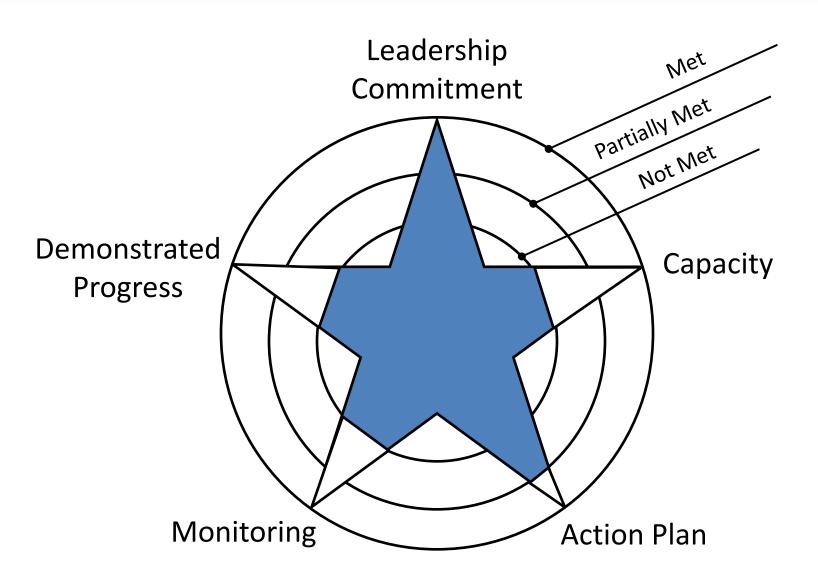
#### Contract Management for NNSA and EM

	<b>2015 DOE Has</b>			
Criteria Agencies Must Meet Before High- Risk Designations Can Be Removed	Met Criteria	Partially Met Criteria	Not Yet Met Criteria	
Demonstrate strong commitment and leadership				
Demonstrate progress in implementing corrective measures			V	
Develop a corrective action plan that identifies root causes, effective solutions, and a near-term plan for implementing the solutions				
Have the capacity (people and resources) to resolve the problems			V	
Monitor and independently validate the effectiveness and sustainability of corrective measures			V	



#### GAO High-Risk Series Update (2015)

#### Contract Management for NNSA and EM





## **GAO** High-Risk Series Update

(GAO's 2015 Focus in GAO-15-290)

EM & NNSA major contracts and projects, \$750M and greater

#### -- New Elements in Write-up --

- Cost estimating for projects and "programs" (e.g., life extension program)
- Analysis of Alternatives (AoA)
- Financial management: indirect costs & improper payments
  - Accuracy of business systems (e.g., cost accounting, EVMS, etc.)
- Work for Others (WFO) now Strategic Partnership Projects (SPP)

#### -- Unchanged from Previous Report --

- Management & Operating (M&O) contracts:
  - Accountability; feds/contractors accountable for performance
  - Indirect costs; accuracy, reliability, reasonableness
  - Resources; sufficient people to resolve issues
  - Information; quality lacking for cost-informed decisions



#### EM Major Capital Asset Projects (>\$750M) Projects in the Write-ups

(2013 vs. 2015)

		•	•		
Pı	rogram	Project Title	2013 Status	2015 Status	
	EM	Waste Treatment and Immobilization Plant (WTP) (\$12.3B) – Legacy Project <sup>1</sup>	Red: Scope, Cost & Schedule	Red, steps taken: • Maturing technology • Shutdown PT & HLW	
	EM	Salt Waste Processing Facility (SWPF) (\$2.32B)  - Legacy Project	Red: Cost & Schedule	<ul><li>Green, steps taken:</li><li>Revised baseline</li><li>Set contract cost cap</li><li>Made fee provisional</li></ul>	
	EM	Nuclear Facility D&D River Corridor Closure Project (\$2.25B) – Legacy Project	Green	Red, steps taken: • Revising baseline	
Post) D-2	EM	K-25 D&D (\$1.1B) – Legacy Project	Red: Cost	Completed	(Post) CD-2
Pre)		Projects only by reference: "Other three	are in various stages o	f design."	(Pre)
	EM	Calcine Disposition Project (CDP)	CD-0	No change	
	EM	Integrated Facility Disposition Project (IFDP)	CD-1	No change	
	EM	Soil and Water Remediation - LANL	CD-1	Cancelled	

#### **Notes:**

- 1. Legacy projects are those baselined prior to the Department's root cause analysis corrective action plan in 2008.
- 2. PT Pretreatment; HLW High Level Waste; D&D Decommissioning & Decontamination; CD Critical Decision 20



#### NNSA Major Capital Asset Projects (>\$750M)

Projects in the Write-ups (2013 vs. 2015)

("Programs" & Pre-CD-2 Projects Shown Below the Line)

Program		Project Title	2013 Status	2015 Status		
Post) D-2	NA	Mixed Oxide (MOX) Fuel Fabrication Facility (\$4.85B) – Legacy Project <sup>2</sup>	Red: Cost & Schedule	Red, steps taken:  • Cold standby; now revising baseline  • Completed RCA on cost increases (Post		
Pre)	NA	Uranium Processing Facility (UPF) (\$4.2-\$6.5B)  – Legacy Project	CD-1	Steps taken: (Pro  • Maturing design  • Build to budget		
	NA	Chemistry Metallurgy Research Replacement (CMRR) Project (\$2.4-\$2.9B) – Legacy Project	CD-1	Steps taken: • Revised CD-1 • Reduced cost		
	NA	B-61 Life Extension Program (\$6.5B) <sup>1</sup>	Program vs. Project	Program vs. Project		

#### Notes:

- 1. GAO stated that a review noted the program will cost approx. \$3.6B more than NNSA's 2011 estimate of \$6.5B.
- 2. Legacy projects are those baselined prior to the Department's root cause analysis corrective action plan in 2008.
- 3. One of DOE's major capital asset projects was not mentioned in the GAO Report, the Office of Science's National Synchrotron Light Source II (NSLS II).
- 4. RCA Root Cause Analysis; CD Critical Decision



## Why did GAO Scorecard/Assessment Change? Results Driven – Shift in Focus

- 1. Continuing cost and schedule growth with EM and NNSA legacy\* projects, despite improved project management policies/procedures, and implementation thereof
- 2. Shift in GAO's focus; widened aperture to M&O contracts, program management, financial management & work for others (WFO)
- 3. Cost estimating best practices are required for NNSA projects; but guidance for EM projects
- 4. Analysis of Alternatives (AoA) best practices not required for selecting project alternatives (independent AoA now required)
- 5. Financial management issues involving indirect costs and improper payments
- 6. Uncertainty with accuracy on contractor's business systems\*\* (e.g., EVMS project cost & schedule mgmt control system)

#### **Notes:**

<sup>\*</sup> Legacy projects are those baselined prior to the Department's root cause analysis corrective action plan in 2008.

<sup>\*\*</sup> Business systems include cost estimating, earned value management system (EVMS), material management, accounting, purchasing, and property management.



#### **Areas of Concern**

- Legacy capital asset projects (WTP, MOX, etc.)
- Reliability of contractor's business systems (cost estimating, EVMS, material mgmt, accounting, purchasing, and property mgmt
  - Accuracy of the data and information
- Contractor assurance systems (CAS)
- Earned value management systems (EVMS)



#### Closing Thoughts

 Project management (and contract management) – not easy

We have improved – we are doing better

 We have the framework in place – We must follow Department's requirements

Keep charging!



## Questions





#### NNSA and EM Project Success

(Let's Dig Deeper)

- From a project (\$) portfolio perspective (last 3 years):
  - NNSA: 92% successful (\$673M/\$728M)
  - EM Cleanup: 75% successful (\$2,583M/\$3,438M)
- Non-success: Cost or Scope Impact
  - NNSA: 5 of 11: 3 scope
  - EM Cleanup: 8 of 24: 3 scope