

PRIVACY IMPACT ASSESSMENT: OFFICE OF LEGACY MANAGEMENT: RECORDS HANDLING SYSTEM: ELECTRONIC RECORDS KEEPING SYSTEM PIA Template Version – May, 2009

## Department of Energy

Affects Members Of the Public?

## Privacy Impact Assessment (PIA)

Guidance is provided in the template. See DOE Order 206.1, *Department of Energy Privacy Program*, Appendix A, Privacy Impact Assessments, for requirements and additional guidance for conducting a PIA: <u>http://www.directives.doe.gov/pdfs/doe/doetext/neword/206/o2061.pdf</u>

Please complete electronically: no hand-written submissions will be accepted.

This template may not be modified.

MODULE I – PRIVACY NEEDS ASSESSMENT		
Date	June 4, 2009	
Departmental Element & Site	Office of Legacy Management, Morgantown, WV	
Name of Information System or IT Project	LM Records Handling System (LMRHS01) – Electronic Records Keeping System	
Exhibit Project UID	019-10-01-31-02-1014-00	
New PIA	Electronic Records Keeping System (Hummingbird)	
	Name, Title	Contact Information Phone, Email
System Owner	Deborah Haddix IT Specialist	3600 Collins Ferry Road Morgantown, WV 26505 (304) 285-4849 <u>Deborah.Haddix@Im.doe.gov</u>
Local Privacy Act Officer	John Montgomery Federal Program Cyber Security Manager	3600 Collins Ferry Road Morgantown, WV 26505 (304) 285-4520 John.Montgomery@Im.doe.gov





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MODULE I – PRIVACY NEEDS ASSESSMENT		
Cyber Security Expert reviewing this document (e.g. ISSM, CSSM, ISSO, etc.)	Michael Bulebush Information System Security Officer	3596 Collins Ferry Road Morgantown, WV 26505 (304) 225-8347 <u>Michael.Bulebush@Im.doe.gov</u>
Person Completing this Document	Len Turton Solutions Architecture Manager	3596 Collins Ferry Road Morgantown, WV 26505 (304) 225 8358 Leonard.Turton@Im.doe.gov
	The systems stores and provides access to records that are needed by the Office of Legacy Management (LM) to assist current and former DOE contractor employees or their families in connection with the filing of state workers' compensation claims for conditions that may be due to exposures during employment by or for DOE.	
Purpose of Information System or IT Project	The system is a DOE approved Electronic Record Keeping System (ERKS) and is used to manage all paper and electronic active and inactive records created and assigned to LM as part of their Long Term Surveillance and Maintenance (LTS&M) mission. The system includes metadata, full text records, and PDF file extracts of frequently accessed record data from selected databases. The system is used to retrieve, store, schedule and disposition records and is accessible to LM record stat from LM onsite and offsite locations. It is the primary system to locate and provide record data for EEOICPA, Privacy Act, FOIA, workers compensation, disability and related claims and record requests. The system contains historic (static) personal information, such as employee medical reports, radiological exposure data, service dates, work history, training information, social security numbers and marital data.	
	SSN Social Security number	
	Financial Information e.g. credit card number	
Type of information Collected or	Clearance Information e.g. "Q"	
Maintained by the System:	NaIntained by the Biometric Information e.g. finger print, retinal scan	
	☑ Mother's Maiden Name ☑ DoB, Place of Birth	
	Employment Information	
	Criminal History	



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MODULE I – PRIVACY NEEDS ASSESSMENT	
🖾 Name, Phone, Address	
Other – Please Specify	
Has there been any attempt to verify PII does not exist on the system? DOE Order 206.1, Department of Energy Privacy Program, defines PII as any information collected or maintained by the Department about an individual, including but not limited to, education, financial transactions, medical history and criminal or employment history, and information that can be used to distinguish or trace an individual's identity, such as his/her name, Social Security number, date and place of birth, mother's maiden name, biometric data, and including any other personal information that is linked or linkable to a specific individual.	YES Some systems employ software tools to scan content (information or data) to search for types of data such as Social Security numbers.
If "Yes," what method was used to verify the system did not contain PII? (e.g. system scan)	System Scan
Threshold Questions	
1. Does system contain (collect and/or maintain), or plan to contain any information about individuals?	YES
2. Is the information in identifiable form?	YES
3. Is the information about individual Members of the Public?	YES (If "Yes," place an X in the box at the top of first page.) <i>Member of the Public</i> refers to individuals in a non-employee or DOE contractor context. <i>Members</i> <i>of the Public</i> includes individuals for whom DOE maintains information, as required by law, who were previously employed or contracted by DOE
4. Is the information about DOE or contractor employees?	YES



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## MODULE I – PRIVACY NEEDS ASSESSMENT

Contractor Employees

If the answer to <u>all</u> four (4) Threshold Questions is "**No**," you may **proceed to the signature page** of the PIA. Submit the completed PNA with signature page to the CPO

Module II must be completed for all systems if the answer to any of the four (4) threshold questions is "Yes." All questions must be completed. If appropriate, an answer of N/A may be entered.

The goal of the threshold questions is to legitimately and efficiently determine whether additional assessment is necessary. If there is doubt, it is in the System Owner's best interest to complete Module II.

PIAs affecting Members of the Public are posted on the DOE Privacy website. For this reason, PIAs affecting Members of the Public should be written in plain language and at a high level so they are easily understandable and do not disclose sensitive information.

## END OF PRIVACY NEEDS ASSESSMENT



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MODULE II – PII SYSTEMS & PROJECTS	
AUTHORITY, IMPACT & NOTICE	
	<ul> <li>E-Government Act of 2002</li> </ul>
	<ul> <li>10 CFR 1004, Freedom of Information, Department of Energy Guidance</li> </ul>
1. AUTHORITY	<ul> <li>10 CFR 1008, Records Maintained on Individuals (Privacy Act), DOE Guidance</li> </ul>
What specific authorities authorize this system or project, and the associated	<ul> <li>20 CFR 30, Claims for Compensation Under the Energy Employee's Occupational Illness Compensation Program Act</li> </ul>
collection, use, and/or retention of personal	<ul> <li>36 CFR, Chapter 12, Subchapter B, Records Management</li> </ul>
information?	<ul> <li>DOE Order 243.1, Records Management Program</li> </ul>
	<ul> <li>NARA Guidance on Managing Web Records, January 2005</li> </ul>
	<ul> <li>NARA Records Management Guidance for Agencies Implementing Electronic Signature Technologies, October 2000</li> </ul>
2. CONSENT What opportunities do individuals have to decline to provide information (e.g. where providing information is voluntary) or to consent only to particular uses of the information (other than required or authorized uses)?	N/A. The system contains information extracted from other applications.



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MODULE II – PII SYSTEMS & PROJECTS	
3. CONTRACTS Are contractors involved with the design, development and maintenance of the system? If yes, was the Privacy Order CRD or Privacy Act clauses included in their contracts?	Contractors are involved in the operation and maintenance of the system. Personal information from this system may be disclosed to these contractors and their officers and employees in performance of their contracts. Individuals provided information under this routine use are subject to the same limitations applicable to DOE officers and employees under the Privacy Act, 5 U.S.C. 552a. Pertinent contract language states that data covered by the Privacy Act may be disclosed to contractors and their officers and employees. Any information that is obtained or viewed shall be on a need-to-know basis. Contractors are required to safeguard all information that they may obtain in accordance with the provisions of the Privacy Act and the requirements of the DOE. The contractor shall ensure that all DOE documents and software processed, and the information contained therein, are protected from unauthorized use and mishandling by assigned personnel.
4. IMPACT/ANALYSIS: How does this project or Information system impact privacy?	The impact to privacy is negligible as ERKS personnel are trained in Privacy Act considerations and the information system utilizes antivirus, firewalls, account permission restrictions, and intrusion detection as measures to protect against breaches in confidentiality. Additionally, data is AES-encrypted during electronic transmission.
<ul> <li>5. SORNs</li> <li>How will the data be retrieved? Can Pill be retrieved by an identifier (e.g. name, unique number or symbol)?</li> <li>If yes, explain, and list the identifiers that will be used to retrieve information on the individual.</li> </ul>	Data is retrieved using social security number in conjunction with the name of the individual and location of employment.



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MODULE II – PII SYSTEMS & PROJECTS	
n men an di seria da ana ang manggangganggangan ang mangkangkangkangkangkangkangkangkangkangk	<ul> <li>DOE-5, Personnel Records of Former Contractor Employees</li> </ul>
6. SORNS	<ul> <li>DOE- 10, Energy Employees Occupational Illness Compensation Program Act Files</li> </ul>
	<ul> <li>DOE-35, Personnel Radiation Exposure Records</li> </ul>
Has a Privacy Act System of Records Notice (SORN) been published in the Federal Register? If "Yes," provide name of SORN and location in the Federal Register.	<ul> <li>DOE-41, Legal Files (Claims, Litigation, Criminal Violations, Patents, and Others)</li> </ul>
	<ul> <li>DOE-52, Access Control Records of International Visits, Assignments, and Employment at DOE Facilities and Contractor Sites</li> </ul>
	<ul> <li>DOE-55, Freedom of Information and Privacy Act (FOIA/PA) Requests for Records</li> </ul>
	<ul> <li>DOE-72, The DOE Radiation Study Registry</li> </ul>
7. SORNs If the information system is being modified, will the SORN(s) require amendment or revision?	N/A. The system in not being modified.
DATA SOURCES	
8. What are the sources of Information about individuals in the information system or project?	The information is not obtained directly from the employee. The information is obtained from other system databases that contain historical (static) employee information from the Department of Labor and the National Institute for Occupational Safety and Health.
9. Will the information system derive new or meta data about an individual from the information collected?	The system will not derive new data. The employee data is historical (static).
10. Are the data elements described in detail and documented?	Data elements are described in the Hummingbird data dictionary.
DATA USE	





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MODULE II – PII SYSTEMS & PROJECTS	
11. How will the Pli be used?	The system is a DOE approved Electronic Record Keeping System (ERKS) and is used to manage all paper and electronic active and inactive records created and assigned to LM as part of their Long Term Surveillance and Maintenance (LTS&M) mission.
12. If the system derives meta data, how will the new or meta data be used? Will the new or meta data be part of an individual's record?	N/A. The system will not derive new data.
13. With what other agencies or entities will an individual's information be shared?	None
Reports	
14. What kinds of reports are produced about individuals or contain an individual's data?	No reports are produces on individuals, however, outputs from records searches can be converted to spreadsheets for use by records personnel.
15. What will be the use of these reports?	N/A. No reports are produced on individuals.
16. Who will have access to these reports?	DOE Federal and contractor personnel will have access to the data in the system. Access to personal data in the system is strictly controlled based on job responsibility and function.
Monitoring	
17. Will this information system provide the capability to identify, locate, and monitor individuals?	The system does not have the capability to identify, locate, and monitor individuals.
18. What kinds of information are collected as a function of the monitoring of individuals?	None.





MODULE II – PII SYSTEMS & PROJECTS	
19. Are controls implemented to prevent unauthorized monitoring of individuals?	N/A.
DATA MANAGEMENT & MAINTE	NANCE
20. How will records about Individuals be kept current and verified for accuracy, relevance and completeness? Include Pil data collected from sources other than DOE records.	The data was verified for accuracy and completeness at the time it was originally created. The data was current at that time. The system provides static historical data and there is no requirement to update it with current information.
21. If the information system is operated in more than one site, how will consistent use of the information be ensured at all sites?	The system is only operated at one site.
Retention & Disposition	
22. What are the retention periods of data in the information system?	The retention periods are in accordance with applicable National Archives Administration (NARA) and DOE record schedules.
23. What are the procedures for disposition of the data at the end of the retention period?	The system and data will be destroyed when it is no longer needed and in accordance with applicable NARA and DOE records schedules.
ACCESS, SAFEGUARDS & SECURITY	
24. What controls are in place to protect the data from unauthorized access, modification or use?	Technical and administrative controls are in place to prevent the misuse of data by individuals with access. The technical controls include restricted access via user ID and password based on user responsibility and job function. All system team members (Federal and contractor) are required to complete the DOE Headquarters Annual Cyber Security Refresher Briefing or LM Annual Cyber Security Refresher Briefing as a necessary prerequisite for access to the system. Administrative controls include non-disclosure agreements and separation of duties so individuals only have access to the system for specific projects.





MODULE II – PII SYSTEMS & PROJECTS	
25. Who will have access to Pil data?	Access will be restricted by position role and responsibilities and to site specific record libraries. Users do on have access to all site libraries.
26. How is access to Pil data determined?	Access to data is restricted to LM record staff at LM onsite and offsite locations. Based on a specific need, the user is assigned permissions that are applied using system access control lists. User accounts are reviewed monthly to identify and remove users who have left the organization or whose duties no longer require access to the system.
27. Do other information systems share data or have access to the data in the system? If yes, explain.	No other systems share data or have access to the data in the system.
28. For connecting information systems, is there an interconnection Security Agreement (ISA) or other agreement between System Owners to ensure the privacy of individuals is protected?	A Memorandum of Understanding and Interconnection Security Agreement will be signed by the System Owners within 30 days of this documentation.
29. Who is responsible for ensuring the authorized use of personal information?	<ul> <li>System Owner</li> <li>Director of Business Operations, Office of Legacy Management</li> </ul>
	END OF MODULE II



	SIGNATURE PAGE
	Signature
PIA Approval Signatures	Original Copy Signed and On File with the DOE Privacy Office

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