#### **ENERGIZING COMMUNITIES**



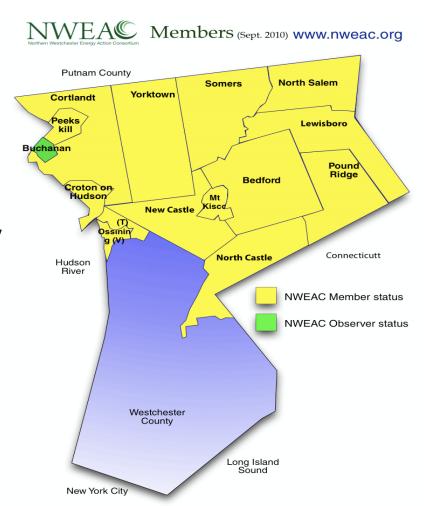
Tom Bregman

Director – Energize New York



#### **Northern Westchester Energy Action Consortium**

- Chartered in 2010
- Consortium of 14 15 municipalities
- Wide diversity of communities
- Collectively address variety of energy
   Local sustainability challenges
- Create economies of scale
- 250,000+ residents
- 60,000+ homes (1-4 family)





## We are in the Trust Building Business





## Leading by Example Pledge



#### Home Energy Assessment Leadership Pledge

#### I lead by example in my community.

I want to know how much energy my home uses and where it might be wasting energy. I believe all Westchester homeowners should use this information to make smart energy efficiency choices for their home and budget.

I commit to getting a free\*comprehensive home energy assessment from New York State. I understand this commitment will be shared publicly and in a press event at the March 29th Leadership Summit.

I pledge to complete my home energy assessment by June 1, 2012.

Print Name and Title

Signature

Municipality represented

#### Heat loss

For help with any part of New York's Home Performance process, I understand that Energize NY staff can assist me. Using free Energize online tools I will select the NYS Home Performance Professional of my choosing and schedule the 2-3 hour comprehensive home energy assessment. Several days after the assessment has been completed I will receive a detailed report with a complete list of recommended energy efficiency measures like insulation, air sealing, upgraded boiler or others. I am under no obligation to implement any measure and may choose one, all, some or none as makes sense for my home and budget. Energize NY provides an Energy Coach for homeowners who need additional information on the proposed work. Energize NY staff can be reached at 914-244-7210 or by sending on email with "Leadership Pledge" in the subject line to info@energizenv.org. General information on Energize NY can be found at <a href="https://www.EnergizeNY.org">www.EnergizeNY.org</a>. General information on Energize NY can be found at <a href="https://www.EnergizeNY.org">www.EnergizeNY.org</a>.

\*Assessment is free for Westchester homeowners (family of four) with annual incomes to \$215,800 and subsidized for incomes up to \$431,600.



## Open to our Messaging

- Build credibility in the community to enable message and messenger
- **Embed** with municipalities & local trusted sources
- Align with community goals, program & organizations
- Develop close relations with key organizations & community leaders
- **Promote** desired behavior through modeling by local leaders (by example)
- Leverage available municipal & civic resources for messaging
- Assure multiple homeowner touch points (360 degrees)
- Cultivate & leverage hyper-local media for messaging
- Develop & enhance service delivery (ECC)
- Focus on our simple message Comfort & Savings



### **Dirty Little Secrets**

- Leads are useless unless homeowners complete EE upgrade work
- We focus on QUALITY LEADS & discourage low quality lead generation
- Better to have fewer high quality leads (more on that and cost/lead later)
- Lead generation sources in order of volume & quality:
  - Sponsored community events & presentations
  - Hyper-local free media (e.g. blogs, Patch, etc.)
  - Energize social media platforms & web site
  - Hyper-local paid media (very small budget)

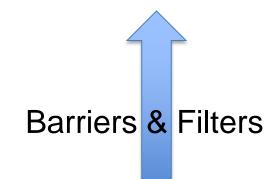


#### We are What we Measure

DOE Better Buildings Grant - \$1.26M

Marketing dollars expended - \$296k

- Total # of upgrades 180
- Total # of Assessments 427
- Total # of qualified leads 626
- Total # of Energize sign ups 878





#### **How Am I Doing Mom?**

UPGRADE = \$1,644 Assess to <u>Upgrade</u> = 42%

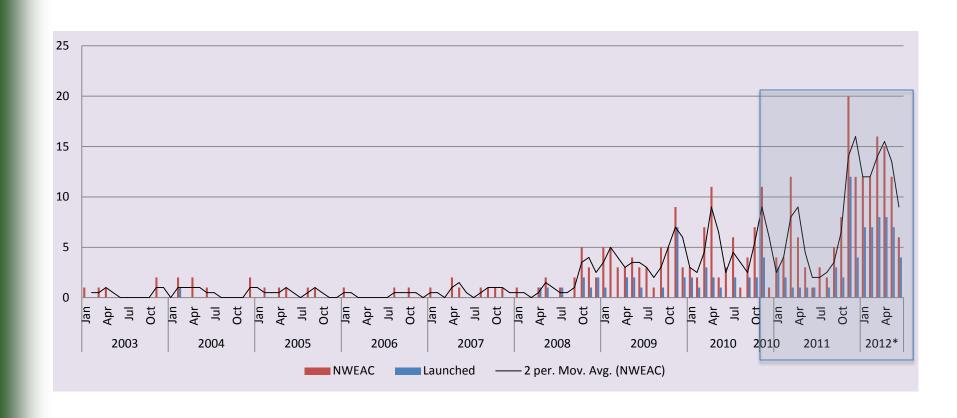
ASSESSMENT = \$693 Qual Lead to <u>Assess</u> = 68%

RESERVATION = \$473
Sign-up to Qualified Lead = 71%

ENERGIZE SIGN UP = \$337 Contact to Sign Up <> 50%



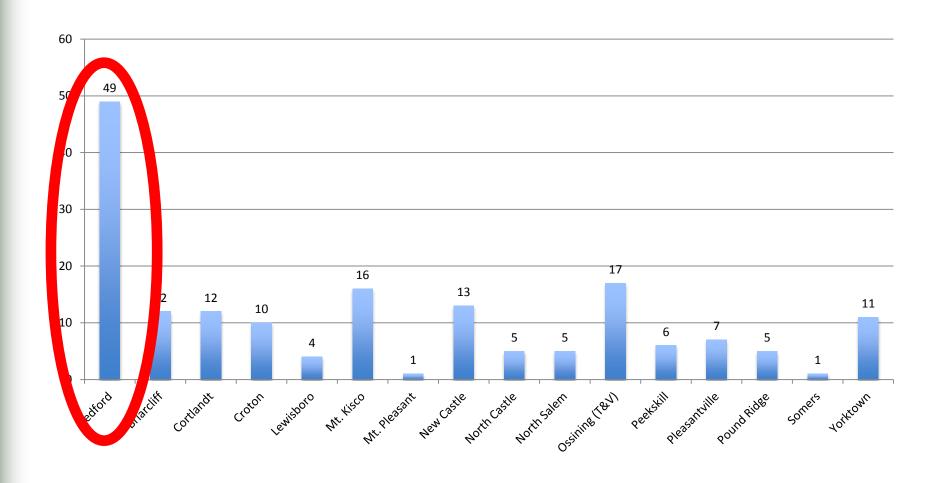
#### **Production - 2003 to Present**



#### > 50%+ production in 18 months

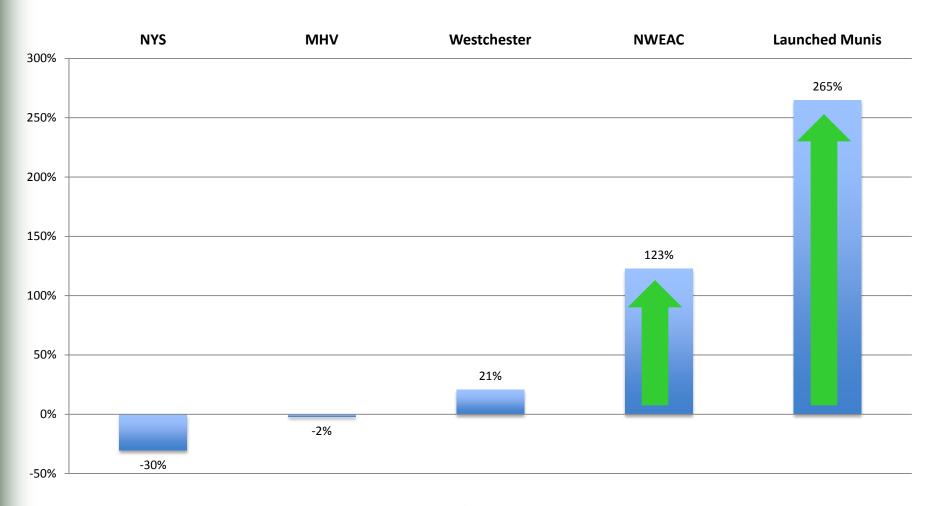


# **Production by Municipality**





## **Comparative Regional Production**



Year-over-Year performance at 5 scales



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